Hewlett Packard Enterprise

Getting Started with Hewlett Packard Enterprise ArcSight Appliances

This document applies to Hewlett Packard Enterprise (HPE) ArcSight Management Center (ArcMC), ESM and ESM Express, and Logger appliances.

Before You Install

1   Redeem your HPE ArcSight appliance license key by following the instructions in the enclosed "Entitlement Certificate" document. You need this key to access HPE ArcSight functionality.

2   Create an account in the Protect 724 community at https://protect724.hp.com. You will later receive an email notification containing log-in instructions.

3   Download the applicable guide from Protect 724 to help you configure and use your appliance:

   ■   For ArcSight Management Center, download *HPE ArcSight Management Center Administrator's Guide*.

   ■   For ArcSight ESM, download *HPE ArcSight ESM Installation Guide*.

   ■   For ArcSight Logger, download *HPE ArcSight Logger Administrator's Guide*.

4   Download the applicable Release Notes.

Installing the Appliance

1   Follow the instructions in the documentation included in the package for unpacking the appliance and its accompanying accessories.

Caution: Read through the instructions, cautions, and warnings in the documentation carefully. Failing to do so can result in bodily injury or system malfunction.

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2   Securely mount the appliance in a rack, and make the rear panel connections.

3   Attach a monitor, keyboard, and mouse to the system.

4   Power on the appliance and wait for the system to boot.

5   Configure the appliance by following the instructions in the guide you downloaded from Protect724. Refer to the Release Notes for late-breaking information about the release.

Contact Information

Phone	A list of phone numbers for HPE ArcSight Technical Support is available on the HPE Enterprise contacts page: www.hpe.com/software/support/contact_list
Support Web Site	www.hpe.com/software/support
Protect 724 Community	https://protect724.hp.com

Legal Notices

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