



ArcSight Recon 1.1

User Guide

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About This Book

This *User's Guide* provides concepts, use cases, and contextual help for ArcSight Recon.

- ♦ [Investigating Events](#)
- ♦ [Hunting for Undetected Threats](#)
- ♦ [Analyzing Anomalous Data with Outlier Analytics](#)
- ♦ [Managing the Quality of Your Data](#)
- ♦ [Using Visuals and Reports to Analyze Data](#)
- ♦ [Managing Your Stored Data](#)
- ♦ [Managing User Access](#)

Intended Audience

This book provides information for individuals who investigate events and hunt for undetected threats. These individuals have experience in security operation centers or performing duties of a security analyst or operator.

Additional Documentation

The Recon documentation library includes the following resources:

- ♦ [Release Notes for ArcSight Containerized Platform](#), which provides an overview of the products deployed in the containerized environment and their latest features or updates
- ♦ [Release Notes for ArcSight Recon](#), which provides information about updates or new features available in the current release
- ♦ [Administrator's Guide to the ArcSight Platform](#), which provides information about deploying, configuring, and maintaining the products that you deploy in the containerized environment
- ♦ [Technical Requirements for the ArcSight Platform](#), which provides information about the hardware and software requirements for installing Recon as well as the other containerized capabilities

For the most recent version of this guide and other ArcSight documentation resources, visit the [documentation for ArcSight Recon](#).

Contact Information

We want to hear your comments and suggestions about this book and the other documentation included with this product. You can use the **comment on this topic** link at the bottom of each page of the online documentation, or send an email to Documentation-Feedback@microfocus.com.

For specific product issues, contact Micro Focus Customer Care at <https://www.microfocus.com/support-and-services/>.

1 Welcome to ArcSight Recon

Recon provides a modern log search and hunt solution powered by a high-performance column-oriented, clustered database. The **Search** feature helps you investigate security issues by viewing search results and identifying outlier events. The **Reports** feature, including MITRE ATT&CK content, enables you to **hunt** for undetected threats as well as create charts and dashboard to **visualize** filtered data with tables, charts, and gauges. With the **Outlier Analytics feature** you can identify anomalous behavior by comparing incoming event values to typical values for your environment.

Recon deploys within the **ArcSight Platform**, which provides common services such as the Dashboard and user management.

- ◆ Investigate alerts and events
- ◆ Hunt for undetected threats
- ◆ Analyze anomalous data with outlier analytics
- ◆ Evaluate and manage the quality of your data
- ◆ Use visuals and reports to analyze your data
- ◆ Manage user access

Investigating Events

The **Search** feature enables you to look for and investigate events that meet specified criteria so you can detect anomalies that point to security threats. You can view the results in tabular and timeline formats. Each search consists of [specifying query input](#), [search result fields](#), and the [time period](#) for which you want to search events. Queries are case sensitive. The query input determines the [search type](#) (full text, natural language, or contextual). As you specify the criteria for a search query, Search suggests items and operators based on a schema data dictionary. You can also choose from [predefined search queries](#).

- ♦ [Chapter 2, “Searching for Events,” on page 15](#)
- ♦ [Chapter 3, “Understanding the Search Parameters,” on page 23](#)

2 Searching for Events

Search is contextual and has an auto-suggest capability to help you specify search criteria and improve productivity. You can retrieve events from an index; search for specific conditions within a rolling time window; create aggregate charts; and identify patterns in your data.

You can save, refresh, and edit your searches. To help you investigate events, Search displays the results as a [timeline](#), in a [table](#), and in a [detailed view](#). You can export the search results in the table to a CSV file.

- ♦ [“Understanding the Search Feature” on page 15](#)
- ♦ [“Understanding the Search Progress Indicators” on page 16](#)
- ♦ [“Creating and Saving Searches” on page 16](#)
- ♦ [“Initiating a Search from Enterprise Security Manager” on page 18](#)
- ♦ [“Viewing Search Results” on page 18](#)
- ♦ [“Modifying the Search Settings” on page 21](#)
- ♦ [“Exporting the Search Results” on page 21](#)

Understanding the Search Feature

Recon ingests log data from SmartConnectors routed through ArcSight Transformation Hub. Each entry in a log is referred to as an **event**. Recon accepts events from Transformation Hub and organizes them to maximize search and storage efficiency. The **Search** feature enables you to search events by entering a search command, a time window over which to search, and the fields from the Unified Event Schema. Search displays results in an [Events Timeline](#) chart, which is a histogram that shows the number of events returned over event occurrence time. The [Events table](#) below the Timeline shows events returned by search. When you select an event, Search displays the [Event Details](#) panel.

Search uses a database that serves as the main data store, as well as a cache. The search engine is a scalable server-side application that executes and caches large search queries in the database. In the backend, Recon saves your searches, user preferences, and proxy search requests to the search engine using a REST API. The database stores three [timestamps for each event](#) to provide more clarity in your search results. When [creating a search](#), you specify which timestamp you want to use for retrieving events.

For the query's time range, you can choose a fixed start and end date, where you cannot refresh data, or a predefined date range. For example, for the [last 30 minutes](#) predefined search, you receive updates upon re-executing the search based on the most recent 30 minutes. Alternatively, you could specify [dynamic dates](#), such as [Midnight on the first day of the current month](#).

After initiating a search, you can pause, restart, and cancel the process as needed. A [progress bar](#) shows you the percent of retrieved data.

Understanding the Search Progress Indicators

As the Search feature retrieves data, it displays a **progress bar** to show its status, including the percent of data received. Rather than attempting to read all data at once, Search gathers data in chunks of time. The progress bar shows the time range from which the results are currently being retrieved.

You can **pause the search** and restart as needed.

NOTE: When performing a search with two or more identical queries the number of events returned for the second search will correspond to the next chunk of data. If you pause then resume the search, the first search will be moved to the next chunk as well, maintaining the same number of events retrieved. The identical queries can contain either one of the built-in queries or a custom query.

Creating and Saving Searches

Recon supports up to 10 active searches and 40 saved searches per user.

- ♦ [“Create a Search” on page 16](#)
- ♦ [“Save a Search” on page 17](#)
- ♦ [“Name a Search” on page 17](#)
- ♦ [“Find a Saved Search” on page 17](#)

Create a Search

For every search, you must enter the query input, search result fields, and the time period for which you want to search events. Queries are case sensitive. The query input determines the [search type](#) (full text, natural language, or contextual). As you specify the criteria for a search query, Search suggests search items and operators based on a schema data dictionary. You can also choose from predefined queries.

If you tend to use the same settings for some search parameters, you might want to [specify a preferred default setting](#). For example, you can configure a default time range.

NOTE: Recon treats a comma (,) between search items and values as an **OR** operator.

- 1 Select **Search > New Search**.
- 2 Specify the [query parameters](#).
For example:

```
Source Address = 192.10.11.12 and Destination Address less than 192.10.11.12
```


Enter # to view the [predefined queries](#).
- 3 To search for a field without data, enter `[field_name] = Null`.
- 4 Specify the [fieldset](#) that you want for the search results.
By default, Search displays the name of the last used fieldset.

- 5 For the [time range](#), perform **one** of the following actions:
 - ◆ Accept the default time (**Last 30 minutes**)
 - ◆ From the drop-down menu, select a pre-defined value under **Quick Ranges**
 - ◆ From the drop-down menu, use the **Custom Range** fields to specify a time range
 - ◆ From the drop-down menu, select **Dynamic** then enter a [dynamic date value](#)

You can also specify the [timestamp](#) that you want to use for the retrieved events. Search uses Normalized Event Time by default.

- 6 Select **Search**.

Search begins populating the [Events Timeline](#) and [Events table](#). Depending on the number of events retrieved, the search might pause to indicate that the amount of data could impact the search performance. You might want to select a smaller time range. To resume a search, click the play button in the progress bar.

- 7 (Optional) To more easily find the search later, give the search a [name](#).
- 8 To [save](#) the search for future use, select **Save**.

Save a Search

After you execute a search, Recon automatically saves the search if you navigate away from the search page to another Recon feature, the Dashboard, or the Admin pages. However, your search is not automatically saved if you close the browser or tab or when you log out. To permanently save your search, you can add it to the [Saved Searches](#) list.

You can delete the search from the saved list at any time. You can also [configure Search](#) to automatically delete searches after a specific time.

To permanently save your search:

- 1 (Optional) Give the search a name.
- 2 Select **Save**.
- 3 To view your search, select **Saved Searches**.

Name a Search

By default, Recon gives each search the title *Search <N>*. You can apply a custom name to the search at any time.

- 1 When viewing the search, select  beside the search's name.
- 2 Enter the custom name.
- 3 To save your changes, select the **Check** icon.

Find a Saved Search

Select **Search** > **Saved Searches**.

Recon saves up to 40 searches. You can sort the table of saved searches by the search name, query, number of results, or date it was saved. To more easily find searches, you can give them [custom names](#).

Initiating a Search from Enterprise Security Manager

From Enterprise Security Manager (ESM), you can initiate a search in Recon for a maximum of five fields, based on the available columns on the active channel. Within Recon, you can filter ESM data for more specific results. ESM generates a URL, opens a browser, and creates the new search in Recon.

To perform this action, you must enable Recon in ESM. For more information, see the *ESM Installation Guide*.

Viewing Search Results

Search displays results in an **Events Timeline**, **Events** table, and **Event Details** panel. If connectors are configured to send raw events, the table and details panel can include **raw event data**. Also, the [maximum number](#) of events that a search can return is 10 million. If your searches regularly stop at the maximum limit, consider splitting the query into separate searches.

- ◆ [“View the Events Timeline” on page 18](#)
- ◆ [“View the Events Table” on page 18](#)
- ◆ [“View and Use the Details of an Event” on page 20](#)
- ◆ [“Identify Fields without Data” on page 20](#)
- ◆ [“Refresh Search Results” on page 20](#)

View the Events Timeline

The **Events Timeline** displays data points in a segmented timeline across the specified time range. The time range in the Timeline corresponds with the data listed in the [Events table](#). If you have a large number of data points or a wide time range, you can see the big, overall picture, but you might not be able to clearly identify specific data points. To **narrow the scope** of the displayed data, select **Enable Range Selector** then adjust the boundaries of the selector.

To view the **details of a data point** or moment in time, select **Disable Range Selector**, then hover over the data point.

View the Events Table

The **Events** table contains all the fields specified in the [fieldset](#). You can choose to display the table in **Grid View** or **Raw View**. To [view details of a specific event](#), select the event. While viewing the table, you can perform the following actions:

View all details for an event

When you select an event in the table, Search opens the [Event Details panel](#). Within the panel, you can further expand the fields for more information.

View raw event data

When you select the **Raw View** icon, the Events table replaces the fieldset columns with a Raw Data column, which displays the whole raw syslog event.

Although the Raw Event field is most applicable for syslog events, you can also display the raw event associated with CEF events. To do so, make sure the connector that is sending events to the database populates the *rawEvent* field with the raw event.

View all event data for a field value

Right-click a value in a table row, then select **Search for**.

Search displays all of the event data that is based on the selected field value.

View the most and least common values for an event record field

Right-click a column heading, then select **Preview Top/Bottom**.

To help filter data for security threats, you can quickly display the most and least common values for a field. Search displays the count and percentage of hits for the value.

For example, the *Device Vendor* field might have a top value of “bluecoat” with a count of 3,000 hits, accounting for 30 percent of 10,000 results.

View authenticated users

*Applies only when the fieldset for the original search includes the **Device Receipt Time** field.*

Right-click an IP address or host name, then select **Get Authenticated Users**.

Search displays users who have successfully authenticated to the IP address or host name in the last 24 hours.

Copy a value from an event

To use a value from an event elsewhere, simply right-click and copy the value.

Search for an event value

To add a value from an event to your query, right-click the value.

Compare data in columns

Right-click a column heading, then select **Pin Column** or **Unpin Column**.

By pinning a column, you can compare the column’s values against those of other columns. Search moves the pinned column to the extreme left location in the table. You can pin multiple columns.

Remove or hide columns

If you do not want to view a column, right-click the column heading, then select **Hide Column**.

Alternatively, you can select the **Wrench** icon, then deselect the column.

Reorder columns

To rearrange the order of the columns, drag each column to new position.

Sort the data in columns

Select the up or down arrow in the column heading to change the sort order.

View and Use the Details of an Event

When you select an event in the [Events table](#), Search opens the **Event Details** panel. In this panel, you can scroll through the specific details of the event. Search groups the details by categories such as **Agent** and **Source**. You can view the raw data details for the event, as well as instruct the panel to include fields with *null* data. For example, you could view details about the agent, category, device, source, or severity. Details displayed in blue text are part of the query filter.

- ◆ [“Export All or Some Event Details” on page 20](#)
- ◆ [“Apply Event Details to Other Searches or Share with Colleagues” on page 20](#)

Export All or Some Event Details

You might want to share the selected event’s details with a colleague or use the details in a report or other media. You can export all content in the Event Details panel with or without empty values.

Apply Event Details to Other Searches or Share with Colleagues

Search allows you to copy the URL of a detail to share with colleagues or open in a separate browser tab. You can also choose to use the detail in a new search query and in an nslookup or Whois search. For example, you might select a domain name and use a nslookup to check whether the domain is valid.

Identify Fields without Data

If an event does not have data for a schema field, Search represents the absence of data (*null*) in the results in the following ways:

Affected Field	Displayed Result
Search field	Null, NULL and null query formats
Events table	Empty cell
Empty field from ESM (for example, <code>name= ' '</code>)	<code>name = "</code> , NULL
Event Details pane	--- in the cell

Refresh Search Results

If the [time range](#) for your search is based on a predefined range, such as **Last 30 minutes**, you can refresh the search results as desired. However, refreshing the browser as you update a search does not save your changes. You must [save the refreshed results](#).

Modifying the Search Settings

When viewing a search, you can change the query, a fieldset, and the range selector.

- 1 In the saved search, change the [query](#), [fieldset](#), or [time range](#).
- 2 To return to your original settings, select **Revert Changes**.
- 3 To update the search results with the modified settings, select **Search Now** or **Search**.

Exporting the Search Results

You can export the [Events table](#) to a CSV file.

- 1 In the table's header, select the **CSV** icon.
- 2 Choose to save the file or open in a desired application.

Search exports data based on the specified [fieldset](#) for the search. The export process limits the file to one million event records.

3 Understanding the Search Parameters

To search for events or alerts, you specify the [query input](#), the [search result fields](#), and the [time period](#). The query input determines the search type (full text, natural language, or contextual). As you specify the criteria for a search query, Search suggests search items and operators based on a schema data dictionary. You can also choose from predefined queries and specify default settings.

- ♦ [“Understand the Types of Search Queries” on page 23](#)
- ♦ [“Understand the Query Syntax, Operators, and Functions” on page 24](#)
- ♦ [“Specify a Group of Fields” on page 35](#)
- ♦ [“Specify an Alias for a Field” on page 35](#)
- ♦ [“Specify IP Addresses and Subnets” on page 39](#)
- ♦ [“Include a Storage Group’s Filter in the Search Query” on page 40](#)
- ♦ [“Extend the Search with a Lookup List” on page 40](#)
- ♦ [“Use Specific Sets of Fields for Search Results” on page 43](#)
- ♦ [“Configure the Time Range” on page 44](#)
- ♦ [“Configure Preferred Settings for Searches” on page 46](#)

Understand the Types of Search Queries

Search supports the following types of search queries:

FULL TEXT SEARCH

Searches across all columns using a ‘contains’ operation to determine if the value is found.

Syntax	Example
<value>	ssh

FIELD-BASED SEARCH

Searches based on the field and operator designation to determine if the value is found in the specified field.

Your search can reference fields with the Unified Schema to either retrieve the field in results, apply a filter criteria or create a user defined expression. The **Unified Schema** defines a consistent event model that can be used across all of ArcSight family of products.

Syntax	Example
<key> <operator> <value>	sourceAddress = 10.0.111.5

HASHTAG (predefined searches)

The Search feature includes several predefined queries out-of-the-box. In the query field, enter a hashtag then select the criteria that you want to use. In addition to these predefined searches, you can use the session searches and save searches in the input field using a hashtag prefix.

This predefined query...	Uses this search criteria...
#Configuration Changes	categoryBehavior = /Modify/Configuration AND categoryOutcome = /Success
#DGA Events	deviceCustomNumber1 >= 1 AND deviceCustomNumber1Label contains DNS
#DNS Events	deviceEventCategory = PACKET
#Failed Logins	Category Behavior = /Authentication/Verify AND categoryOutcome != /Success
#Failed Logins for User \$Username	Category Behavior = /Authentication/Verify AND categoryOutcome != /Success for user <username>
#Firewall Drop	categoryDeviceGroup = /Firewall AND categoryObject starts with /Host/Application/Service AND (categoryBehavior starts with /Access OR categoryBehavior = /Communicate/Query) AND categoryOutcome = /Failure
#Firewall Drop for \$Ip	categoryDeviceGroup = /Firewall AND categoryObject starts with /Host/Application/Service AND (categoryBehavior starts with /Access OR categoryBehavior = /Communicate/Query) AND categoryOutcome = /Failure for <IP_address>
#Firewall Events	categoryDeviceGroup = /Firewall
#Malicious Code Activity	categoryObject STARTS WITH /Vector, /Host/Infection, /Host/Application/Malware OR categoryObject = /Host/Application/DoS Client, /Host/Application/Backdoor OR categoryTechnique STARTS WITH /Code
#SSH Authentication	categoryBehavior = /Authentication/Verify AND destinationUserName != Null and contains ssh
#VPN Connections	categoryDeviceGroup = /VPN AND Category Behavior = /Authentication/Verify AND categoryOutcome = /Success AND destinationUserName != Null
#Windows Account Creation	deviceVendor = Microsoft AND deviceEventClassId = Microsoft-Windows-Security-Auditing:4720, Security:624

Understand the Query Syntax, Operators, and Functions

Search supports a variety of search operators and functions.

The search query bar automatically displays related fields and operators as you enter your query. For example, type the word “domain” to see all available fields that might contain that string or name. Type an integer like “22”, and Search displays a list of fields to choose from, such as Destination Port, Source Port or “any port.”

You can also specify a [storage group](#) in the query.

- ◆ [“Understand the Query Syntax Requirements” on page 25](#)
- ◆ [“Understand the Search Query Functions and Operators” on page 27](#)
- ◆ [“Understand the Functions for Building Eval Expressions” on page 29](#)

Understand the Query Syntax Requirements

Depending on the [type of search](#) you create, the query must meet the requirements listed in the following table. Also, Search treats a comma (,) between search items and values as an **OR** operator.

By default, Search is case-sensitive to support faster performance. However, you can instruct the database to support case-insensitive searches. For more information, see the [Administrator’s Guide to the ArcSight Platform](#).

Type	Full-text	Field-based	Hashtag (predefined)
Case sensitivity	Case-sensitive	Case-sensitive	Case-insensitive
Exact Match	Keyword treated as keyword*. Example: /Execute matches: / Execute, /Execute/ Start, /Execute/ Response, /Execute/ Query	Enclose value in double quotes. Example: Category Behavior ="/Execute"	n/a
Nesting, including parenthetical clauses, such as (a OR b) AND c	Allowed Use Boolean operators to connect and nest keywords.	Allowed Use Boolean operators to connect and nest keywords.	Allowed Use Boolean operators to connect and nest keywords

Type	Full-text	Field-based	Hashtag (predefined)
Implicit Operators	<p>When you enter two values separated by a space, this is treated as an implicit AND condition.</p> <p>Example: <code>ssh fail</code></p>	<p>The AND/OR treatment depends on the operator used in the search.</p> <p>For example, <code>destinationAddresses = 1.1.1.1, 2.2.2.2</code> is equivalent to <code>destinationAddresses = 1.1.1.1</code> or <code>destinationAddresses = 2.2.2.2</code>,</p> <p>while the query <code>destinationAddresses != 1.1.1.1, 2.2.2.2</code> is equivalent to <code>destinationAddresses != 1.1.1.1</code> and <code>destinationAddresses != 2.2.2.2</code></p>	n/a
List Operations	n/a	<p>Performs an inner join or a left join against a custom list.</p> <p><i>Syntax for an Inner Join:</i> <code>source address in list CustomListName_CustomColumnName</code></p> <p><i>Syntax for a Left Join:</i> <code>source address not in list CustomListName_CustomColumnName</code></p>	n/a
Time Format (when searching for events that occurred at a particular time)	<p>No specific format</p> <p>The query needs to contain the exact timestamp string.</p> <p>Example: <code>"10:34:35"</code></p>	<p>YYYY-MM-DD YYYY-MM-DD HH:mm YYYY-MM-DD HH:mm:ss.fff</p> <p>To narrow the time range, use the following operators:</p> <ul style="list-style-type: none"> ◆ in between (><) ◆ greater than (>) ◆ less than (<) 	n/a

Type	Full-text	Field-based	Hashtag (predefined)
Special Characters: \ * ' "	Use the backslash (\) as an escape character.	Use the backslash (\) as an escape character.	n/a
Wildcard	Can appear anywhere in the value. Examples: *log log* lo*g* Searches for ablog, blog, long, etc.	Can appear anywhere in the field. Examples: name=*log Searches for ablog, blog, etc. in name field name="*log" name=*log Both search for *log	n/a
Escape a Wildcard Character	Can search for * by escaping the character. Example: log*	Can search for * by escaping the character. Example: name=log*	n/a

Understand the Search Query Functions and Operators

You can specify the following search operators in the query:

Operator	Alternative Operator	Examples
AND		#Firewall drop and sourceAddress equals 10.0.112.9 sourceAddress equals 10.0.112.9 and destinationAddress = 10.0.116.148
OR		fail OR ssh destinationAddress = 10.0.111.5 OR destinationAddress=10.0.116.148 destinationAddress =10.0.111.5, 10.0.116.48
not equal	<> !=	destinationPort not equal 21
equals	= == is equal to equal	name equals INVALID password device vendor equals CISCO
greater than	> is greater	bytes In greater than 100

Operator	Alternative Operator	Examples
less than	< is less is lower less	bytes out less than 1000
greater equal than	>= gte greater equal	End Time greater equal than 2017-07-25 End Time greater equal than 2017-07-25 09:07 End Time greater equal than 2017-07-25 09:07:43 End Time greater equal than 2017-07-25 09:31:22.685
less equal than	<= lte less equal	Base Event Count less equal than or equal 50
starts with	startswith	message starts with FIN
does not start with		name does not start with FIN
ends with	endswith	message ends with out
does not end with		message does not end with out
contains	contain like has substring	name contains TCP
does not contain	does not have	name does not contain TCP
in list	match in list of	device vendor equals CISCO and source address in list customListName_customColumnName device vendor equals CISCO and source address in list badGuyIpList_badGuyIp
not in list	not match not in list of	source address not in list customListName_customColumnName source address not in list badGuyIpList_badGuyIp
in subnet	n/a	source address in subnet 10.0.0.0/8
not in subnet	n/a	source address not in subnet 10.0.0.0/8
 (Pipeline operator)	n/a	Combine various search functions separated by the operator: ssh eval test1 = abs (40) ssh eval test1 = sin (Bytes In)
eval <expression> name	n/a	eval URL_Length = length (Request URL)
rename	n/a	rename source address as src
where	n/a	where Bytes In >= 3000 where Category Outcome = /Success

Understand the Functions for Building Eval Expressions

The Eval function allows you to define and name an expression that is returned in the search. To build an eval expression, you can use the following functions:

- ♦ [“Comparison and Conditional Functions” on page 29](#)
- ♦ [“Cryptographic Function” on page 29](#)
- ♦ [“Informational Function” on page 30](#)
- ♦ [“Mathematical Functions” on page 30](#)
- ♦ [“Statistical Functions” on page 31](#)
- ♦ [“Text Functions” on page 32](#)
- ♦ [“Trigonometry Functions” on page 33](#)

Comparison and Conditional Functions

Function	Description	Example
<code>coalesce(X[, Y, Z,N, ...])</code>	Returns the value of the first non-null expression in the list. If all expressions evaluate to null, then COALESCE returns null. The list is up to 20 elements long. In the list of expressions all elements must be of same type. The only supported types are numeric and string. X can be a number, field or expression.	<code>... eval newField = coalesce(null, null,2,3)</code> <i>Returns: 2</i>
<code>nullif(X,Y)</code>	Compares two expressions. If the expressions are not equal, the function returns the first expression (expression1). If the expressions are equal, the function returns null. X and Y can be a number, field or expression. Y must have same data type that X.	<code>... eval newField = nullif(2, 3)</code> <i>Returns: 2</i> <code>... eval newField = nullif(2, 2)</code> <i>Returns: null</i>

Cryptographic Function

Function	Description	Example
<code>md5(X)</code>	Calculates the MD5 hash of string, returning the result as a VARCHAR string in hexadecimal. X must be a string.	<code>... eval newField = md5('123')</code> <i>Returns:</i> 202cb962ac59075b964b07152d234b70

Informational Function

Function	Description	Example
isnull(<i>X</i>)	Returns true if the <i>X</i> is null otherwise returns false.	... eval newField = isnull(2) <i>Returns:</i> false

Mathematical Functions

Function	Description	Example
abs(<i>X</i>)	Takes a number, <i>X</i> , and returns its absolute value. <i>X</i> can be a number, field or expression.	The function assigns the evaluated value to the new field. If the value of <i>X</i> is 3 or -3, the function assigns the evaluated value of 3 to the field absnum: ... eval absnum=abs(number) ... eval absnum = abs(bytesIn) ... eval absnum = abs(1 - bytesIn)
cbrt(<i>X</i>)	Takes one numeric argument, <i>X</i> , and returns its cube root.	... eval n=cbrt(2) <i>Returns:</i> 8
ceiling(<i>X</i>)	Rounds a number, <i>X</i> , up to the next highest integer. <i>X</i> can be a number, field or expression.	... eval n=ceil(1.9) ... eval n=ceiling(1.9) <i>Returns:</i> n=2
exp(<i>X</i>)	Takes a number, <i>X</i> , and returns e^X . <i>X</i> can be a number, field or expression.	... eval y=exp(3) <i>Returns:</i> y=20.0855369231877
floor(<i>X</i>)	Rounds a number, <i>X</i> , down to the nearest whole integer. <i>X</i> can be a number, field or expression.	... eval n=floor(1.9) <i>Returns:</i> 1
mod(<i>X</i> , <i>Y</i>)	Returns the modulo of <i>X</i> and <i>Y</i> . ($X\%Y$; the remainder of <i>X</i> divided by <i>Y</i> .)	... eval newField = mod(25,10) <i>Returns:</i> 5
power(<i>X</i> , <i>Y</i>)	Returns a value representing one number raised to the power of another number. <i>X</i> is the base and <i>Y</i> the exponent. <i>X</i> and <i>Y</i> can be a number, field or expression.	... eval newField = power(2, 3) <i>Returns:</i> 8

Function	Description	Example
round(<i>X</i> , <i>Y</i>)	Rounds <i>X</i> to the nearest integer. <i>Y</i> is the precision to use, if omitted the default precision is zero. <i>X</i> can be a number, field or expression. <i>Y</i> is a numeric value to indicate the precision.	... eval n=round(1.4) <i>Returns:</i> 1 ... eval n=round(1.5) <i>Returns:</i> 2
sign(<i>X</i>)	Returns a value of -1, 0, or 1 representing the arithmetic sign of the argument.	... eval newField = sign(-8.4) <i>Returns:</i> -1 ... eval newField = sign(4) <i>Returns:</i> 1 ... eval newField = sign(0) <i>Returns:</i> 0
sqrt(<i>X</i>)	Takes one numeric argument, <i>X</i> , and returns its square root. <i>X</i> can be a number, field or expression.	... eval n=sqrt(9) <i>Returns:</i> 3
trunc(<i>X</i> , <i>Y</i>)	Returns the expression value truncated (toward zero). <i>X</i> can be a number, field or expression. <i>Y</i> is a numeric value to indicate the precision.	... eval newField = trunc(1.9) <i>Returns:</i> 1 ... eval newField = trunc(2.89999, 2) <i>Returns:</i> 2.89

Statistical Functions

Function	Description	Example
greatest(<i>X</i> , <i>Y</i> [, <i>Z</i> , <i>N</i> , ...])	Returns the largest value in a list of expressions. The list is up to 20 elements long. In the list of expressions all elements must be of same type. The only supported types are numeric and string. <i>X</i> can be a number, field or expression.	... eval newField = greatest(7, 5, 9) <i>Returns:</i> 9 ... eval newField = greatest('sit', 'site', 'sight') <i>Returns:</i> site ... eval newField = greatest(bytesIn, 100) <i>Returns:</i> 100, when bytesIn is less than 100

Function	Description	Example
least(X,Y[,Z,N, ...])	<p>Returns the smallest value in a list of expressions. The list is up to 20 elements long.</p> <p>In the list of expressions all elements must be of same type.</p> <p>The only supported types are numeric and string. X can be a number, field or expression.</p>	<p>... eval newField = least(7, 5, 9) <i>Returns:</i> 5</p> <p>... eval newField = least('sit', 'site', 'sight') <i>Returns:</i> sight</p> <p>... eval newField = least(bytesIn, 100) <i>Returns:</i> 100, when bytesIn is greater than 100</p>
randomint(X)	<p>Returns a random number between 0 and X-1.</p> <p>X can be any positive integer between the values 1 and 9,223,372,036,854,775,807.</p>	<p>... eval newField = randomint(10) <i>Returns:</i> a random number between 0 and 9</p>

Text Functions

Function	Description	Example
length(X)	Returns the character length of a string, X.	<p>... eval n=length(field) <i>Returns:</i> the length of (field). If the field is 256 characters long, it returns n=256.</p> <p>... eval n=length("abc") <i>Returns:</i> n=3 (abc is a literal string, surrounded by double quotes)</p>
lower(X)	Takes a string argument, X, and returns the lowercase version.	<p>... eval name=lower("USERNAME")</p> <p>... eval name=tolower("USERNAME")</p> <p><i>Returns:</i> the value of the field username in lowercase. If the username field contains FRED BROWN, it returns name=fredbrown.</p>

Function	Description	Example
substr(<i>X</i> , <i>Y</i> , <i>Z</i>)	<p>This function returns a new string that is a substring of string <i>X</i>.</p> <p>The substring begins with the character at index <i>Y</i> and extends up to the character at index <i>Z</i>-1.</p> <p>The index is a number that indicates the location of the characters in string <i>X</i>, from left to right, starting with zero.</p> <p><i>Y</i> can be negative.</p> <p><i>Z</i> cannot be negative.</p>	<p>... eval n=substr("ArcSight", 5, 6) <i>Returns:</i> "g"</p> <p>... eval n=substr("ArcSight", 2, 6) <i>Returns:</i> "cSig"</p> <p>... eval n=substr("ArcSight", 0, 3) <i>Returns:</i> "Arc"</p>
trim(<i>X</i>) ltrim(<i>X</i>) rtrim(<i>X</i>)	<p>trim(<i>X</i>) removes all spaces from both sides of the string <i>X</i>.</p> <p>ltrim(<i>X</i>) removes all spaces from the left side of the string <i>X</i>.</p> <p>rtrim(<i>X</i>) removes all spaces from the right side of the string <i>X</i>.</p>	<p>For the sake of these examples, assume that <i>X</i> is a literal string and <i>_</i> represents any number of space characters.</p> <p>... eval trimmed=ltrim("_string_") <i>Returns:</i> trimmed="string_"</p> <p>... eval trimmed=rtrim("_string_") <i>Returns:</i> trimmed="_string"</p> <p>... eval trimmed=trim("_string_") <i>Returns:</i> "string"</p>
upper(<i>X</i>)	Takes one string argument and returns the uppercase version.	<p>... eval name=upper("username")</p> <p>... eval name=toupper("username")</p> <p><i>Returns:</i> the value of the field username in uppercase. If username contains fred brown, it returns name=FRED BROWN.</p>

Trigonometry Functions

Function	Description	Example
acos(<i>X</i>)	Takes one numeric argument, <i>X</i> , and returns its trigonometric inverse cosine.	<p>... eval newField = acos(0.3)</p> <p><i>Returns:</i> 1.2661036727795</p>

Function	Description	Example
asin(X)	Takes one numeric argument, X, and returns its trigonometric inverse sine.	... eval newField = asin(3) <i>Returns:</i> 0.304692654015398
atan(X)	Takes one numeric argument, X, and returns its trigonometric inverse tangent.	... eval newField = atan(3) <i>Returns:</i> 0.291456794477867
atan2(X,Y)	Returns a value representing the trigonometric inverse tangent of the arithmetic dividend of the arguments.	... eval newField = atan2(2,1) <i>Returns:</i> 1.10714871
cos(X)	Takes one numeric argument, X, and returns its trigonometric cosine.	... eval newField = cos(3) <i>Returns:</i> 2435538
cosh(X)	Takes one numeric argument, X, and returns its hyperbolic cosine.	... eval newField = cosh(3) <i>Returns:</i> 10.0676619957778
cot(X)	Takes one numeric argument, X, and returns its trigonometric cotangent.	... eval newField = cot(3) <i>Returns:</i> -7.01525255143453
ln(X)	Takes a number, X, and returns its natural log. X can be a number, field or expression.	... eval lnBytes=ln(bytesIn) <i>Returns:</i> the natural log of the value of "bytesIn". If "bytesIn" contains 100, returns 4.605170186.
log(X, Y)	Returns the logarithm to the specified base of the argument. X is the base and Y can be a number, field or expression. X is optional. If not specified, it will take 10 as the default value.	... eval test1= log (10,2) <i>Returns:</i> 0.301 ... eval test1 = log (2) <i>Returns:</i> 0.301 as it takes the default base as 10
log10(X)	(Evaluates the log of number X with base 10. X can be a number, field or expression.	... eval num=log10(10000) <i>Returns:</i> 4
sin(X)	Takes one numeric argument, X, and returns its trigonometric sine.	... eval newField = sin(3) <i>Returns:</i> 0.141120008059867
sinh(X)	Takes one numeric argument, X, and returns its hyperbolic sine.	... eval newField = sinh(3) <i>Returns:</i> 10.0178749274099
tan(X)	Takes one numeric argument, X, and returns its trigonometric tangent.	... eval newField = tan(3) <i>Returns:</i> -0.142546543074278
tanh(X)	Takes one numeric argument, X, and returns its hyperbolic tangent.	... eval newField = tanh(3) <i>Returns:</i> 0.99505475368673

Specify a Group of Fields

Search enables you to quickly select fields that have common groupings. In the query, you can specify a **group alias** that displays all fields or columns associated with the group. The following table provides some common group aliases.

Group Alias	Includes a list of these fields or columns...
category	All category fields
custom float	All custom float fields
domain	All domain fields
hostname	All hostname columns
id	All ID columns
ip	All IP address columns
ip6	All IPv6 address columns
label	All label columns
mac	All MAC address columns
path	All path columns
port	All port columns
timestamp or time	All time columns (device receipt time, agent receipt time)
uri	All URI columns
url	All URL columns
username or user	All user columns

Specify an Alias for a Field

In the search query, you can enter the alias, or abbreviated term, for a field name rather than entering the full name. For the fields shown in the following table, you can also use the **presentable field names**, such as Agent Address. Search suggests presentable names.

Field	Aliases
agentAddress	agt agent ip
agentHostName	ahost
agentId	aid
agentMacAddress	amac agent mac
agentReceiptTime	art

Field	Aliases
agentTimeZone	atz
agentTranslatedAddress	agent translated ip
agentType	at
agentVersion	av
applicatonProtocol	app protocol
baseEventCount	cnt
bytesIn	in
bytesOut	out
categoryBehavior	behavior
categoryDeviceGroup	device group
categoryObject	object
categorySignificance	significance
categoryTechnique	technique
destinationAddress	dst destination ip destinationip dst ip dest ip target ip targetip target
destinationHostName	dhost destination name
destinationMacAddress	dmac destination mac
destinationNtDomain	dntdom
destinationPort	dpt destination port dstport dest port targetport target port
destinationProcessId	dpid
destinationProcessName	dproc
destinationTranslatedAddress	destination translated ip

Field	Aliases
destinationuserId	duid
destinationUserName	duser dst user dest user destination user dst usr
destinationUserPrivileges	dpriv
deviceAction	act
deviceAddress	dvc deviceaddr deviceip device ip
deviceCustomFloatingPoint <i>n</i>	cfp <i>n</i>
Valid values for <i>n</i> are integers between 1 and 4 For example: deviceCustomFloatingPoint1	For example: cfp1
deviceCustomFloatingPoint <i>n</i> Label	cfp <i>n</i> Label
Valid values for <i>n</i> are integers between 1 and 4 For example: deviceCustomFloatingPoint1Label	For example: cfp1Label
deviceCustomIPv6Address <i>n</i>	c6a <i>n</i> device custom ipv6 <i>n</i>
Valid values for <i>n</i> are integers between 1 and 4 For example: deviceCustomIPv6Address2	For example: c6a2
deviceCustomIPv6Address <i>n</i> Label	c6a <i>n</i> Label
Valid values for <i>n</i> are integers between 1 and 4 For example: deviceCustomIPv6Address2Label	For example: c6a2Label
deviceCustomNumber <i>n</i>	cn <i>n</i>
Valid values for <i>n</i> are integers between 1 and 3 For example, deviceCustomNumber3	For example: cn3
deviceCustomNumber <i>n</i> Label	cn <i>n</i> Label
Valid values for <i>n</i> are integers between 1 and 6 For example: deviceCustomNumber6Label	For example: cn6Label
deviceCustomString <i>n</i>	Cs <i>n</i>
Valid values for <i>n</i> are integers between 1 and 6 For example: deviceCustomString5	For example: Cs5
deviceEventCategory	cat
deviceHostName	dvchost

Field	Aliases
deviceMacAddress	dvcmac device mac
deviceProcessId	dvcpid
deviceReceiptTime	rt
deviceTimeZone	dtz
deviceTranslatedAddress	device translated ip
endTime	end
eventOutcome	outcome
fileName	fname
fileSize	fsize
message	msg
requestUrl	request URL
sourceAddress	src source ip sourceip src ip
sourceHostName	shost
sourceMacAddress	smac source mac
sourceNtDomain	sntdomain
sourcePort	spt srcport src port
sourceProcessId	spid
sourceProcessName	sproc
sourceTranslatedAddress	source translated ip
sourceUserId	suid
sourceuserName	user src user source user src usr
sourceUserPrivileges	spriv
startTime	start
transportProtocol	proto

Specify IP Addresses and Subnets

Your query can include IPv4, IPv6, and MAC addresses.

- ◆ [“How Search Stores IP and MAC Addresses” on page 39](#)
- ◆ [“Enter an IP or MAC Address” on page 39](#)

How Search Stores IP and MAC Addresses

Search stores IPv4, IPv6, and MAC addresses in a format that provides search flexibility and enables you to perform the following actions:

Compare IP addresses for optimum performance

For example, `Agent Address > 192.10.11.12`.

Specify a range of IP addresses

For example, you can enter the following types of queries:

- ◆ `Agent Address in between 192.2.13.1 and 192.2.13.11`
- ◆ `Source Address greater equal than 192.10.11.12`
- ◆ `Destination Address less than 192.112.98.33`

Use abbreviated input search notation

You can enter the following types of queries:

- ◆ To specify IP addresses in the subnet starting with a particular value:
`Agent Address in subnet 192.*`
- ◆ To specify an IPv4 address in a subnet that uses CIDR notation. The first eight bits are the network part of the address, leaving the last 24 bits for specific host addresses.
`Agent Address in subnet 192.0.0.0/8`
- ◆ To specify an agent address in a subnet that uses CIDR notation. The first 24 bits are the network part of the address, leaving the last 40 bits for specific host addresses.
`Agent Address in subnet 2001:0db8:0000:0000:0000:ff00:0042:8329/24`

Search stores MAC addresses in their original format.

Enter an IP or MAC Address

You can enter IP addresses in the following formats:

- ◆ `aa:aa:aa:aa:aa:aa`
- ◆ `aa-aa-aa-aa-aa-aa`

The following table lists the query format and examples for the type of IP address.

Type of address	Format in a query...	Examples
IPv4	a.b.c.d	a.* a.b.* a.b.c.* a.b.c.d/8
IPv6	Full form	2001:0db8:0000:0000:0000:ff00:0042:8329
	Canonical form without leading zeroes in each group	2001:db8:0:0:0:ff00:42:8329
	Canonical form without consecutive sections of zeroes	2001:db8::ff00:42:8329
IPv6 in a subnet	Include CIDR notation	2001:0db8:0000:0000:0000:ff00:0042:8329 2001:0db8:0000:0000:0000:ff00:0042:8329/24 2001:db8::/32 NOTE: For the 2001:db8::/32 format, you can omit part of the IPv6 address, depending on the subnet that you are querying.
MAC	a:b:c:d:e:f a-b-c-d-e-f	94:18:82:6D:63:74 94-18-82-6D-63-74

Include a Storage Group's Filter in the Search Query

Search allows you to include a [storage group](#) in a query. For example, you have a storage group called *Firewall Events* that has the following query: `categoryDeviceGroup='/Firewall'` or `categoryDeviceGroup='/IDS'`. Rather than entering that query again in Search, specify the following for your Search query: `storageGroup=Firewall Events`.

IMPORTANT: For best results, specify the storage group at the beginning of the Search query.

Extend the Search with a Lookup List

Select [Configuration](#) > [Lookup Lists](#).

You can create CSV files, or **lookup lists**, that enables the Search feature to create additional tables with different fields and store them in the database. You can add lookup list fields to [fieldsets](#) and use them in search queries.

- ◆ [“Considerations for the Lookup List File” on page 41](#)
- ◆ [“Create a Lookup List” on page 41](#)

- ◆ [“Replace a Lookup List” on page 42](#)
- ◆ [“Delete a Lookup List” on page 42](#)

Considerations for the Lookup List File

The CSV file for your lookup list must meet the following requirements:

- ◆ The first row must be a comma-separated list of field names.
The field names cannot exceed 40 characters. The names can only contain alphanumeric characters and underscores. They must start with an alpha character.
- ◆ The remaining rows must be comma-separated values for the fields in the first row.
- ◆ All rows must contain the same number of values.
- ◆ You must select one of the columns as the **key field**, and the values of the key field must be unique.
The **key field** is the field that you can use with the `in list` operator in queries.
- ◆ The file cannot exceed 25 fields and 2 million rows.
- ◆ The file cannot exceed 150 MB.

Create a Lookup List

- 1 Select **Configuration > Lookup Lists**.
- 2 Select **Add**.
- 3 Drag-and-drop your **CSV file** to the **Lookup Lists** page or select **Browse** to navigate to the file.
- 4 Specify a name for the lookup list.

Once created, you cannot change the name of the lookup list. The name must meet the following requirements:

- ◆ Does not exceed 20 characters
- ◆ Contains only alphanumeric characters and underscores
- ◆ Starts with an alpha character

- 5 Specify the **key field**, then either accept the recommended value type or specify a different one. The following are possible values:

Value type	Specifies
domain	
float	A number whose radix point can be placed anywhere relative to the significant digits of the number
hostname	Fully qualified domain name
int	Integer value
ipv4	IPv4 address
ipv6	Ipv6 address
mac	MAC address
short text	Text that cannot exceed 1K of space
long text	Text that cannot exceed 4K of space
time	Time stamp
url	A URL address that cannot exceed 4K
username	A string type

- 6 To upload the file as a table in the database, select **Upload**.

Replace a Lookup List

Replacing the contents of a lookup list does not affect queries that use the original lookup list. You cannot change the name of a lookup list. The field names in the replacement file must match the field names in the original file.

- 1 Select **Configuration > Lookup Lists**.
- 2 Select the list that you want to replace.
- 3 Select **Replace**.
- 4 Select the CSV file that you want to use to replace the contents of the existing lookup list.

Delete a Lookup List

- 1 Select **Configuration > Lookup Lists**.
- 2 Select the list that you want to delete.
- 3 Select the **Trash can** icon.

Use Specific Sets of Fields for Search Results

You can specify a **fieldset** that determines a group of search result fields to be displayed in the [Events table](#). In the table, each field in the set can provide the 10 most and least common values. Multiple searches can share a fieldset. Search provides a default fieldset that contains the most common event fields. You can customize the default fieldset for individual searches, and you can [add lookup list fields](#) to a fieldset.

- ♦ [“Create a Fieldset” on page 43](#)
- ♦ [“Modify a Fieldset” on page 43](#)
- ♦ [“Specify a Default Fieldset” on page 44](#)
- ♦ [“Delete a Fieldset” on page 44](#)

Create a Fieldset

- 1 Select **Search**.
- 2 Select the name of the current fieldset (shown to the left of the time range selector).
By default, Search displays the name of the last used fieldset.
- 3 In the **Fieldset Lists** window, select **Create New**.
- 4 Select and/or deselect the desired fields.
- 5 To view the complete list of available fields, click **View all**.
- 6 To locate a specific field, use the search field.
- 7 To add fields from a [lookup list](#), complete the following steps:
 - 7a Select **Lookup Lists**.
 - 7b Under the name of the desired lookup list, select the fields that you want to include.
- 8 Specify a name for the new fieldset.
- 9 Select **Save**.

Modify a Fieldset

- 1 Select **Search**.
- 2 Select the name of the current fieldset (shown to the left of the time range selector).
By default, Search displays the name of the last used fieldset.
- 3 If the last used fieldset is not the fieldset that you want to edit, select another fieldset from the drop-down menu.
- 4 Select **Edit**.
- 5 Select and/or deselect the desired fields.
When you remove a field from a fieldset, Search removes all filters and charts that use that field.
- 6 Change the name of the fieldset as needed.
- 7 Add lookup list fields as needed.
- 8 Select **Save**.

Specify a Default Fieldset

You must have Administrator permissions to perform this action.

You can create a default fieldset to provide a limited number of returned fields and thus improve the search response and performance. Minimizing the number of fields in the default fieldset will not compromise the required fields. When creating a default fieldset, review the following considerations:

- ♦ Select a new fieldset other than the default *Base Event Fields* provided with the Search feature.
- ♦ Only one fieldset can be designated as the default fieldset. There must be a default fieldset.
- ♦ Saved fieldsets are the only ones that can be set as default.
- ♦ Each fieldset should have a unique name.
- ♦ Fieldset names are not case sensitive.
- ♦ A default fieldset cannot be edited and saved under the original name.

Delete a Fieldset

You can delete a fieldset that you have [created](#) or that has not been designated as a [default fieldset](#). If you delete a fieldset that's used in an active search, Search changes the fieldset name to **Custom** for that search.

- 1 Select **Search**.
- 2 Select the name of the current fieldset (shown to the left of the time range selector).
By default, Search displays the name of the last used fieldset.
- 3 If the last used fieldset is not the fieldset that you want to delete, select another fieldset from the drop-down menu.
- 4 Select **Edit this set**.
- 5 Select **Delete**.

Configure the Time Range

A search query can either have a fixed start and end date, where you cannot [refresh](#) data, or a time range that captures the most recent data. For example, if you choose the predefined **Last 30 minutes** setting, Recon updates data upon reexecuting the search based on the most recent 30 minutes. Alternatively, you can create a [dynamic date range](#).

The time range that you specify in the time range selector is inclusive. Search includes the whole second as the end time. For example, if you specify a time range between *2018-01-01 12:00:00* and *2018-01-01 12:59:59*, Search includes all data from *2018-01-01 12:00:00.000* to *2018-01-01 12:59:59.999*, inclusive.

- ♦ [“Specify a Dynamic Date Range” on page 45](#)
- ♦ [“Base the Search on the Timestamp for Events” on page 45](#)
- ♦ [“Understand How Time Zones Affect Search Results” on page 46](#)

Specify a Dynamic Date Range

Search offers a flexible, dynamic setting for the time range where you can enter the desired time stamp without using the calendar to specify days, hours, and minutes. The dynamic date range uses the following syntax:

```
<dynamic_time>
```

or

```
<dynamic_time> [+/- <units>]
```

For example, to search for events that have occurred in the last two hours, you can specify `$Now - 2h` for **Start time** and `$Now` for **End time**. To find events that have occurred this week, you can enter `$CurrentWeek` for **Start time** and `$Now` for **End time**.

To enter a dynamic date range:

- 1 When viewing a search or starting a query, select the currently specified time range.
- 2 For the start or end time under **Custom Range**, select **Dynamic**.
- 3 To specify the **dynamic_time**, enter one of the following values:

Value	Represents
<code>\$Now</code>	The current minute
<code>\$Today</code>	Midnight of the current day
<code>\$CurrentWeek</code>	Midnight of the previous Monday (or same as <code>\$Today</code> if today is Monday)
<code>\$CurrentMonth</code>	Midnight on the first day of the current month
<code>\$CurrentYear</code>	Midnight on the first day of the current year

- 4 To specify the **units**, enter one of the following values:

Value	Represents
m (lowercase)	Minutes
h	Hours
d	Days
w	Weeks
M (uppercase)	Months

Base the Search on the Timestamp for Events

Search can display results based on the timestamp associated with each event. The database stores three different timestamps for each event. For peak performance, Search automatically uses the Normalized Event Time setting. However, you can specify any timestamp setting for a search. You can also choose to make the timestamp the [default setting](#).

NOTE: The Date Picker displays this Timestamp setting on when searching for events.

Database Receipt Time

Database Receipt Time (dBRT) represents the time when the database received the event. The database considers this timestamp as the *persisted time* of the event.

Device Receipt Time

Device Receipt Time (DRT) represents the time when the connected device claims the event occurred. This timestamp preserves the original time recorded by the device. However, this timestamp might not be credible in all cases. For example, it is possible that the time settings for the connected device are not configured correctly or the clock on the server that hosts the connected device might gain or lose time, which causes the timestamp to be out of sync with the actual time the event occurred.

Normalized Event Time

Normalized Event Time (NET) represents the best known time for an event. Ideally, NET is the time when the connected device reported that the event occurred (the DRT) because the device is the most direct known observer of the event occurrence. However, when the DRT for an event is not within a credible time range compared to the database's time, NET represents the time when the database received the event (the dBRT). For example, the time on a connected device was configured incorrectly such that DRT for an event is 29 May 1975 when the current date in the database when the database received the event is 29 June 2020. The database recognizes that the event's 29 May 1975 timestamp for DRT is outside the credible time range. Based on the discrepancy with DRT, the database sets NET to 29 June 2020 (same as the dBRT).

By default, the DRT value must be within a boundary of -7 days in the past and +1 days in the future from the dBRT. To configure the boundary criteria, see the *Administrator's Guide for ArcSight Recon*.

Understand How Time Zones Affect Search Results

Searches for events in a time range are based on the [timestamps](#) of matching events and use the time zone of the local browser by default. You might need to account for the time zone offset from UTC and from other time zones, including Daylight Savings Time.

You can configure Search results to adjust the time for events to a [specific time zone](#). For example, it's possible that you might create a search while in a one time zone, then view the search from a different computer set to a different time zone. When this occurs, the [Events Timeline](#) converts the time segments to the specified time zone. If the [Events table](#) includes a time attribute, Search converts the time. However, the aggregation reflects the original time zone. For example, if the Events Timeline has seven bars in the original time zone, the number of bars could increase or decrease to reflect the currently specified time zone.

Configure Preferred Settings for Searches

You can [specify the default settings](#) that you want to apply for new searches. For example, you might want all of your searches to return results from the last 24 hours.



Hunting for Undetected Threats

To help you hunt for undetected threats, the **Reports Portal** includes a set of built-in dashboards and reports. You can [view](#) this content based on the tactics and standards established by MITRE, the Cloud Security Alliance, and OWASP. Additional report and dashboards focus on fundamental security issues, such as monitoring firewalls and malware. For rapid access to your regular dashboards, you can [configure](#) the Reports Portal display those dashboards by default.

- ♦ [Chapter 4, “Viewing Dashboards and Reports,” on page 49](#)
- ♦ [Chapter 5, “Understanding the MITRE ATT&CK Dashboards and Reports,” on page 53](#)
- ♦ [Chapter 6, “Understanding the Cloud Security Dashboards and Reports,” on page 59](#)
- ♦ [Chapter 7, “Understanding the Foundation Dashboards and Reports,” on page 67](#)
- ♦ [Chapter 8, “Understanding the OWASP Security Dashboards and Reports,” on page 75](#)

4 Viewing Dashboards and Reports

Select **Reports** > **Portal**.

When you view the dashboards and reports, be aware that they are not persistent. Once you leave a report or dashboard, you must regenerate the view when you return to the page. If you choose to open a report in a new browser tab, you can leave that tab open to keep the dashboard or report active while you look at other dashboards or reports.

Many reports and dashboards contain pre-built queries. When you run a report or view a dashboard, it might prompt you to provide values for the run-time parameters. Reports also prompt for the start and end time of the data search.

You access the dashboards and reports from the [Reports Portal](#). In the portal, you can print or export the reports; schedule regular notifications of dashboard results; share reports on social media; and email the dashboard or report to others. You can also [configure](#) the Reports Portal display specific dashboards by default.

- ♦ [“View a Dashboard” on page 49](#)
- ♦ [“View a Report” on page 50](#)
- ♦ [“Choose Default Dashboards for the Reports Portal” on page 50](#)

View a Dashboard

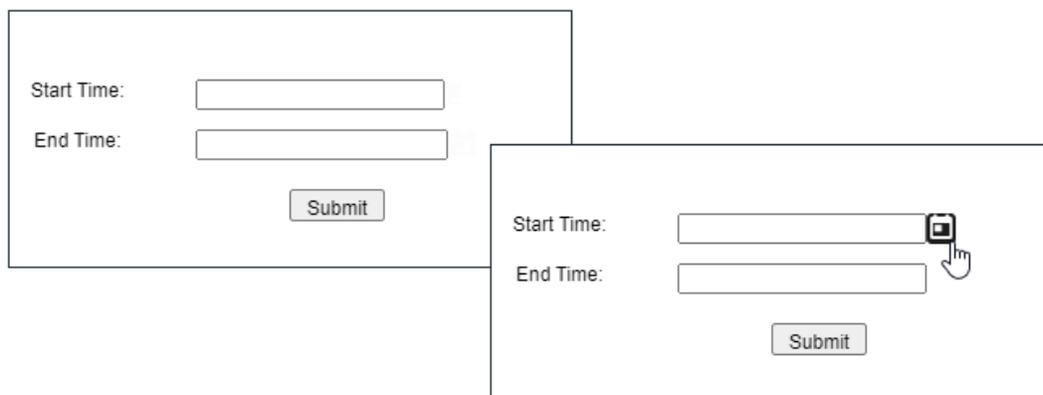
When you open a dashboard, it automatically retrieves data from the last two hours. However, you can modify the time range as needed. You can also configure the settings for the dashboard, then create a bookmark for that configuration.

- 1 Select **Reports** > **Portal** > **Repository** > **Standard Content**.
- 2 Expand the desired category, then select the [dashboard](#) that you want to view.
- 3 (Optional) To change the time range for the report, modify the start or end time parameters.
When you change the time range, the dashboard refreshes the data.

View a Report

When you open a report, you must define the time range for the data you want to view.

- 1 Select **Reports > Portal > Repository > Standard Content**.
- 2 Expand the desired category, then select the **report** that you want to view.
- 3 To change the time range, complete the following steps:
 - 3a To activate the Calendar, point your cursor at the position of the **Calendar** icon to the right of the time selection box.



- 3b Select the **Calendar** icon.
 - 3c Enter the **Start Time** for the report.
 - 3d Enter the **End Time** for the report.
- 4 Select **Submit**.

The report will execute and display when it is complete.
- 5 (Optional) To email the report when it completes, select **Add to Queue**, then define the delivery options.

Choose Default Dashboards for the Reports Portal

The Reports feature allows you to specify the default dashboards that display when you enter the **Reports Portal**. You can choose from any of the content available within the Reports Repository. Alternatively, if you have the *Design Reports* permission, you can create dashboards that you or others might want to include in their default dashboard.

For example, in the Reports Portal, you might want a ready access to dashboards that you use regularly. So you add the **MITRE ATT&CK Overview**, the OWASP **Attacks and Suspicious Activity**, and **Denial of Service Activity** dashboards.

To specify default dashboards:

- 1 Select **Reports > Portal > Portal Dashboards**.
- 2 Specify a name for your default dashboard.
- 3 (Optional) Enter a description for your dashboard portal.

4 Select one of the available dashboards.

You can specify only one dashboard at this time. However, once you are in the Reports Portal, you can add more dashboards. Each dashboard appears as a tab in the page.

5 (Conditional) To create a dashboard, select **Compose Dashboard**.

6 Click **OK**.

7 (Conditional) If you chose to create a dashboard, continue adding the items that you want to include. For additional instructions, select **(?)**.

5 Understanding the MITRE ATT&CK Dashboards and Reports

Select > Reports > Portal > Repository > Standard Content > MITRE.

The MITRE ATT&CK dashboards and reports provide you with an immediately recognizable frame of reference, allowing you to view the activity based on content from Enterprise Security Manager for the MITRE ATT&CK matrix and identify possible security gaps. The dashboards and reports also provide you with valuable resources to aid you in your hunt for undetected threats in your enterprise by helping you recognize patterns and trends in the MITRE ATT&CK events.

The dashboards display a visualization based on tactics. In addition to the high-level dashboards, the MITRE ATT&CK reports provide you with detailed information to help you identify security threats.

MITRE ATT&CK is a globally-accessible knowledge base of adversary tactics and techniques based on real-world observations. Many companies use MITRE as the go-to source for classifying various types of adversary behaviors. MITRE's periodic table and radial chart enable you to show the linkage between a specific adversary behavior and the subsystem. You can access more detailed information on MITRE tactics and techniques (**MITRE IDs**) on the [MITRE ATT&CK website \(https://attack.mitre.org/\)](https://attack.mitre.org/).

Dashboards	Reports
MITRE ATT&CK Overview Evaluation Techniques and Tactics Summary	MITRE ATT&CK Destination Address Summary MITRE ATT&CK Destination Host Summary MITRE ATT&CK Destination Username Summary MITRE ATT&CK Source Address Summary MITRE ATT&CK Source Hostname Summary MITRE ATT&CK Source Username Summary MITRE ATT&CK Technique Summary

MITRE ATT&CK Dashboards

Content in a MITRE dashboard depends on the widgets that it displays, as well as the dashboard's specified time range.

- ◆ [“MITRE ATT&CK Overview”](#) on page 54
- ◆ [“Evaluation Techniques and Tactics Summary”](#) on page 54

MITRE ATT&CK Overview

The **MITRE ATT&CK Overview** dashboard provides a view of MITRE ATT&CK events forwarded to Recon from ArcSight ESM. This dashboard includes the following charts:

Top 10 Destination Hostnames

Provides a list of the Top 10 destination host names of MITRE ATT&CK events.

Top 10 Source Hostnames

Provides a list of the Top 10 source host names of MITRE ATT&CK events.

MITRE IDs by Destination Hosts

Indicates whether a destination host is involved in one to three MITRE IDs. The size of the solid ovals in the chart are an approximate graphical representation of the count of the MITRE IDs. To get the actual count, move your cursor over the oval.

Source Hosts by MITRE IDs

Indicates whether the same MITRE ID is involved in one to three source host names. The color of the solid ovals in the chart indicate the count for the host name shown in the oval when compared to the legend. To get the actual count, move your cursor over the oval.

Top Destination IPs

Provides the Top 10 destination IP addresses related to a MITRE ID. The donut chart represents the number of times an IP address was the destination of a MITRE ID: the larger the area, the higher the count. The legend is not sorted by count.

Top Source IPs

Provides the Top 10 Source IP addresses related to a MITRE ID. The pie chart is evenly distributed by size among the IP addresses. The count is indicated by the color of the pie piece.

Destination Usernames by MITRE ID

Shows whether one or two destination user names are involved in the same MITRE ID.

MITRE IDs by Source Username

Shows the usernames involved with a MITRE ID (up to 10).

Evaluation Techniques and Tactics Summary

The **Summations of the Evaluation Techniques and Tactics** dashboard shows the total detection count by techniques and tactics. This dashboard includes the following bar charts:

Total Technique by Tactic

Displays the top tactics

Total Techniques by ID

Displays the top technique IDs (up to 30)

Total Technique IDs by MITRE Name

Displays the top MITRE names (up to 20)

Total Techniques IDs by Event Name

Displays the top technique event names (up to 20)

MITRE ATT&CK Reports

Each MITRE ATT&CK report provides a Top 10 summary of different MITRE ATT&CK events. By reviewing these summaries, you might identify a host or user that is the source or target of an attack.

- ◆ [“MITRE ATT&CK Destination Address Summary” on page 55](#)
- ◆ [“MITRE ATT&CK Destination Host Summary” on page 55](#)
- ◆ [“MITRE ATT&CK Destination Username Summary” on page 56](#)
- ◆ [“MITRE ATT&CK Source Address Summary” on page 56](#)
- ◆ [“MITRE ATT&CK Source Hostname Summary” on page 56](#)
- ◆ [“MITRE ATT&CK Source Username Summary” on page 56](#)
- ◆ [“MITRE ATT&CK Technique Summary” on page 57](#)

MITRE ATT&CK Destination Address Summary

The **MITRE ATT&CK Destination Address Summary** report provides a bar graph of the MITRE ATT&CK events by the Top 10 destination addresses. In addition to the graph, the report includes a second page that provides the following information about the addresses:

- ◆ Destination Address
- ◆ Destination Username
- ◆ MITRE ID
- ◆ Event Name
- ◆ Count

MITRE ATT&CK Destination Host Summary

The **MITRE ATT&CK Destination Host Summary** report provides a bar graph of the MITRE ATT&CK events by the Top 10 destination host names. In addition to the graph, the report includes a second page that provides the following information about the host names:

- ◆ Destination Host Name
- ◆ Destination Username
- ◆ MITRE ID
- ◆ Event Name
- ◆ Count

MITRE ATT&CK Destination Username Summary

The **MITRE ATT&CK Destination Username Summary** report provides a bar graph of the MITRE ATT&CK events by the Top 10 destination usernames. In addition to the graph, the report includes a second page that provides the following information about the usernames:

- ◆ Destination Username
- ◆ Destination Host Name
- ◆ MITRE ID
- ◆ Event Name
- ◆ Count

MITRE ATT&CK Source Address Summary

The **MITRE ATT&CK Source Address Summary** report provides a bar graph of the MITRE ATT&CK events by the Top 10 source addresses. In addition to the graph, the report includes a second page that provides the following information about the addresses:

- ◆ Source Address
- ◆ Source Username
- ◆ MITRE ID
- ◆ Event Name
- ◆ Count

MITRE ATT&CK Source Hostname Summary

The **MITRE ATT&CK Source Hostname Summary** report provides a bar graph of the MITRE ATT&CK events by the Top 10 source host names. In addition to the graph, the report includes a second page that provides the following information about the host names:

- ◆ Source Hostname
- ◆ Source Username
- ◆ MITRE ID
- ◆ Event Name
- ◆ Count

MITRE ATT&CK Source Username Summary

The **MITRE ATT&CK Source Username Summary** report provides a bar graph of the MITRE ATT&CK events by the Top 10 source usernames. In addition to the graph, the report includes a second page that provides the following information about the usernames:

- ◆ Source Username
- ◆ Source Hostname
- ◆ MITRE ID

- ◆ Event Name
- ◆ Count

MITRE ATT&CK Technique Summary

The **MITRE ATT&CK Technique Summary** report provides a bar graph of the MITRE ATT&CK events by the Top 10 technique summaries. In addition to the graph, the report includes a second page that provides the following information about the technique summaries:

- ◆ MITRE ID
- ◆ Event Name
- ◆ Destination Username
- ◆ Source Username
- ◆ Count

6 Understanding the Cloud Security Dashboards and Reports

Select > Reports > Portal > Repository > Standard Content > Cloud.

Cloud services providers are highly accessible, and the vast amount of data that they host makes them an attractive target for malicious users. To help you assess the security of services in the cloud, we provide dashboards and reports based on the industry-wide standards set by the [Cloud Security Alliance \(CSA\)](https://cloudsecurityalliance.org) (<https://cloudsecurityalliance.org>). This alliance has identified the most significant security threats to the shared, on-demand nature of cloud computing. CSA refers to these issues as the **Treacherous 12**.

Reporting includes the following dashboards and reports, organized by the Treacherous 12 categories:

Category	Dashboards	Reports
Abuse and Nefarious Use of Cloud Services	DoS Originated from EC2 Instances EC2 Instances Communicating with Cryptocurrency Entity EC2 Instances Querying Domains Involved in Phishing Attacks EC2 Machines Involved in Suspicious Communication Email Spam Originated from EC2 Instances Nefarious Activity by an Unauthorized Individual from EC2 Suspicious Activity Reported by Microsoft Azure Trojans or Backdoors Installed on EC2 Instances	<i>n/a</i>
Account Hijacking	Account Hijacking Vulnerabilities Man in the Middle Attacks Phishing Attacks Principal Invoked an API Commonly used to Discover Information Associated with AWS Account	Broken Authentication and Session Management
Advanced Persistent Threats	Trojans or Backdoors installed on EC2 Instances	<i>n/a</i>
Data Breaches	All Information Leakage Events Information Disclosure Vulnerabilities Organizational Information Leakage Personal Information Leakage	<i>n/a</i>

Category	Dashboards	Reports
Data Loss	Amazon AWS Deletion Events	Amazon S3 Bucket Deletion Events Amazon VPC Deletion Events
Denial of Service	DoS Activity	<i>n/a</i>
Insecure Interfaces and APIs	<i>n/a</i>	Vulnerabilities on Interfaces and API
Insufficient Due Diligence	<i>n/a</i>	EC2 Machines Behavior Deviates from the Established Baseline Failed Technical Compliance Events
Insufficient Identity Credential and Access Management	<i>n/a</i>	AWS Account Password Policy Was Weakened Invalid or Expired Certificate Unsecured Password Events
Malicious Insiders	<i>n/a</i>	Nefarious Activity by an Unauthorized Individual
System Vulnerabilities	Vulnerability Overview	Cloud Related Vulnerabilities Critical Vulnerabilities Heartbleed Vulnerabilities Kernel Vulnerabilities Overflow Vulnerabilities Security Patch Missing Shellshock Vulnerabilities Spectre and Meltdown Vulnerabilities Vulnerabilities by Host
Vulnerabilities on Shared Technologies	<i>n/a</i>	Vulnerabilities on Shared Technologies

The cloud-based security dashboards and reports provide a view of events occurring in Amazon Web Service (AWS) and Azure, forwarded to Recon from ArcSight ESM. Content in a dashboard depends on the widgets that it displays, as well as the dashboard's specified time range. For example, some widgets summarize events by resource names and profile IDs, as well as by the event's severity.

Abuse and Nefarious Use of Cloud Services – Dashboards

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Cloud](#) > [CSA](#) > [The Treacherous 12](#).

Malicious users can exploit poorly secured cloud service deployments, free cloud service trials, and fraudulent account sign-ups, which expose cloud computing models such as IaaS, PaaS, and SaaS. You might experience denial of service attacks, email spam and phishing campaigns, and brute-force computing attacks, or malicious individuals spoofing identities.

Some charts display data reported by Amazon GuardDuty, which is a threat detection service that continuously watches for malicious activity and unauthorized behavior.

To search for potential threats, use the following dashboards:

DoS Originated from EC2 Instances

Helps you identify denial of services activities that arise from EC2 (AWS Elastic Compute Cloud service) instances. The charts and table show events summarized by their Amazon resource name, severity, and GuardDuty.

EC2 Instances Communicating with Cryptocurrency Entity

Displays EC2 instances that communicates with cryptocurrency IP addresses or domains.

EC2 Instances Querying Domains Involved in Phishing Attacks

Lists the EC2 instances in which querying domains are involved in phishing attacks.

EC2 Machines Involved in Suspicious Communication

Lists the EC2 machines that are involved in suspicious communication.

Email Spam Originated from EC2 Instances

Identifies email spam that originates from EC2 instances.

Nefarious Activity by an Unauthorized Individual from EC2

Displays events that Amazon GuardDuty reports as nefarious activity by an unauthorized individual from EC2 machines. Amazon GuardDuty a threat detection service that continuously watches for malicious activity and unauthorized behavior.

Suspicious Activity Reported by Microsoft Azure

Lists suspicious activity reported by Microsoft Azure.

Trojans or Backdoors Installed on EC2 Instances

Lists backdoors or trojans discovered on EC2 machines.

Account Hijacking – Dashboards and Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Cloud](#) > [CSA](#) > [The Treacherous 12](#).

CSA identifies the hijacking of accounts and services as an ongoing, top threat. Malicious users might hijack accounts by phishing, fraud, and exploiting software vulnerabilities. In the cloud, the hijackers can eavesdrop on organizational activities, manipulate data, and redirect your clients.

To search for potential threats, use the following dashboards and report:

Account Hijacking Vulnerabilities

Provides charts of the top 10 vulnerabilities and the number of vulnerabilities over time. This dashboard also includes a table of the vulnerabilities, so you can review the reporting vendor or device, agent severity, asset, and the asset's zone.

Man in the Middle Attacks

Provides charts that show man in the middle events by time, source address, destination address, source MAC address, and destination MAC address.

Phishing Attacks

Provides charts that show the phishing attacks against the organizations.

Principal Invoked an API Commonly used to Discover Information Associated with AWS account

Provides charts that show the principals invoked by an API commonly used to discover information associated with AWS accounts.

Broken Authentication and Session Management

Lists the events that might be associated with broken authentication (possibly hijacked credentials) and session management issues reported by vulnerability scanners in the organization.

Advanced Persistent Threats – Dashboard

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Cloud](#) > [CSA](#) > [The Treacherous 12](#).

Advanced Persistent Threats (APTs) are a parasitical form of cyberattack that infiltrates systems to establish a foothold in the computing infrastructure of target companies from which they smuggle data and intellectual property. This category provides the **Trojans or Backdoors Installed on EC2 Instances** dashboard, which provides charts showing backdoors or trojans discovered on EC2 (AWS Elastic Compute Cloud service) machines. This dashboard also is available within the [Abuse and Nefarious Use of Cloud Services – Dashboards](#) category.

Data Breaches – Dashboards

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Cloud](#) > [CSA](#) > [The Treacherous 12](#).

While the risk of a data breach is not unique to the cloud, the CSA ranks it as a top concern for cloud customers. Sometimes the breach is the prime motivation of malicious users. However, breaches also result from mistakes made by individuals within the organization or poor security practices and software vulnerabilities.

To search for potential threats, use the following dashboards:

All Information Leakage Events

Provides charts and a table that show the leakage events in the organization, including the top reported events, destination users, and assets.

Information Disclosure Vulnerabilities

Provides charts and a table that show the disclosure vulnerabilities reported in the organization over time and by agent severity. You can also see the top 20 hosts, IP addresses, and signature ID events.

Organizational Information Leakage

Provides charts and a table that show the leakage of organizational information. You can view the top 20 leakage events and signature IDs, as well as leakage over time and agent severity.

Personal Information Leakage

Provides charts and a table that show the leakage of personal information. You can view the top reported, top 10 destination and source users, and leakage over time.

Data Loss – Dashboard and Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Cloud](#) > [CSA](#) > [The Treacherous 12](#).

No organization wants to lose data, particularly to malicious individuals who might use the information in an adverse manner. Unfortunately, data stored in the cloud can also be deleted accidentally or as a result of a catastrophe.

To assess the potential for data loss, use the following reports:

Amazon S3 Bucket Deletion Events

Lists the deletion events that occur in Amazon S3 Buckets.

Amazon VPC Deletion Events

Lists the deletion events that occur in Amazon VPC.

This category includes the **Amazon AWS Deletion Events** dashboard, which provides charts and a table listing the number of deletion events by operations, day, source address, and source user.

Denial of Service – Dashboard

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Cloud](#) > [CSA](#) > [The Treacherous 12](#).

Denial-of-service (DoS) attacks deliberately attempt to prevent users from accessing services, data, and applications. Use the **DoS Activity** dashboard to watch for potential service interruptions. You can view the top source and destination addresses, as well as events by day.

This dashboard also is available in the [Network Monitoring](#) category of the [Foundation](#) reports.

Insecure Interfaces and APIs – Report

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Cloud](#) > [CSA](#) > [The Treacherous 12](#).

Users interact with cloud computing services through user interfaces (UIs) and application program interfaces (APIs), and the value-added services built on these services. APIs and UIs are generally the most exposed part of a system, perhaps the only asset with an IP address available outside the trusted organizational boundary. These assets will be the target of heavy attack. Use the **Vulnerabilities on Interfaces and API** report to identify the vulnerabilities found in your cloud-based interfaces and APIs.

Insufficient Due Diligence – Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Cloud](#) > [CSA](#) > [The Treacherous 12](#).

The CSA states that it is essential to develop a good roadmap and checklist for due diligence when evaluating technologies and CSPs. Organizations should perform due diligence to mitigate the myriad risks associated with providing cloud services. To identify areas with insufficient due diligence, use the following reports:

EC2 Machines Behavior Deviates from the Established Baseline

Details how the behavior of EC2 (AWS Elastic Compute Cloud) machines deviates from the established baseline.

Failed Technical Compliance Events

Lists the failed technical compliance events.

Insufficient Identity Credential and Access Management – Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Cloud](#) > [CSA](#) > [The Treacherous 12](#).

Malicious users can infiltrate and cause data breaches based on poor authentication methods and weak password policies. Use the following reports to watch for threats due to insufficient identity credentials and access management:

AWS Account Password Policy Was Weakened

Lists events associated with weakened AWS account password policy.

Invalid or Expired Certificate

Lists events associated with invalid or expired certificates.

Unsecured Password Events

Lists events associated with unsecured passwords.

Malicious Insiders – Report

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Cloud](#) > [CSA](#) > [The Treacherous 12](#).

Individuals within an organization, such as system administrators or disgruntled colleagues, might access sensitive information for malicious intent. Most organizations use controls to limit risk from malicious insiders, such as controlling encryption keys and monitoring or auditing the activities of specific users.

The **Nefarious Activity by an Unauthorized Individual** report lists events that Amazon GuardDuty reports as nefarious activity by an unauthorized individual from EC2 (AWS Elastic Compute Cloud) machines. Amazon GuardDuty is a threat detection service that continuously watches for malicious activity and unauthorized behavior.

System Vulnerabilities – Dashboard and Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Cloud](#) > [System Vulnerabilities](#).

Most computer systems have programs, services, and operating systems that are vulnerable to exploitation. According to the CSA, vulnerabilities within the components of the operating system – kernel, system libraries and application tools – put the security of all services and data at significant risk.

To mitigate the risk to your systems, use the following reports and dashboard:

Cloud Related Vulnerabilities

Lists all events associated with vulnerabilities known to affect AWS and Azure.

Critical Vulnerabilities

Lists all events that have a *High* or *Very High* severity, based on CVE and CVSS data.

Heartbleed Vulnerabilities

Lists all events associated with the heartbleed bug, which is a system vulnerability in the OpenSSL cryptographic software library. This weakness allows malicious users to steal the information protected, under normal conditions, by the SSL/TLS encryption used to secure the Internet. A Heartbleed attack works by tricking servers into leaking information stored in their memory. Attackers can also get access to a server's private encryption key, allowing the attacker to unscramble any private messages sent to the server and even impersonate the server.

Kernel Vulnerabilities

Lists all events associated with kernel vulnerabilities. For example, the vulnerability in the Linux Kernel `netfilter/xt_TCPMSS`, which could allow remote hackers to carry out a denial of service attack.

Overflow Vulnerabilities

Lists all events associated with buffer overflows. When a buffer receives more data than it can handle, the data can overflow to other storage locations. Overflows can cause system crashes or create an exploitable vulnerability.

Security Patch Missing

Reports the hosts that do not have the security patches needed to resolve known vulnerabilities.

ShellShock Vulnerabilities

Reports the hosts vulnerable to a ShellShock attack. In a ShellShock attack, the Unix shell Bash could execute arbitrary commands and allow unauthorized access to services, such as web servers, that use Bash to process requests.

Spectre and Meltdown Vulnerabilities

Reports the hosts vulnerable to Meltdown and Spectre attacks, which exploit critical vulnerabilities in modern processors. Meltdown breaks the fundamental isolation between user applications and the operating system, allowing a program to access the memory and data of other programs and the operating system. Spectre attacks break the isolation between applications, allowing programs to leak information to each other. These exploitations do not leave any traces in traditional log files.

Vulnerability Overview

Provides a dashboard view of the vulnerabilities found in the organization.

Vulnerabilities by Host

Lists all vulnerabilities detected on the specified hosts.

Vulnerabilities on Shared Technologies

Select > Reports > Portal > Repository > Standard Content > Cloud > CSA > The Treacherous 12.

Some technologies that form the infrastructure for the cloud-based services started as on-premises capabilities, and thus might not have been designed to share its resources in multi-tenancy or multi-customer environments. For example, an application might not have initially been expected to support multi-factor authentication or a its database designed to partition data by tenant.

The **Vulnerabilities on Shared Technologies** report provides you insight into the vulnerable technologies that a malicious user might exploit.

7 Understanding the Foundation Dashboards and Reports

Select > Reports > Portal > Repository > Standard Content > Foundation.

Reporting includes the following dashboards and reports, organized by the following foundational categories:

Category	Dashboards	Reports
Entity Monitoring	Account Management Overview Failed Logins Overview Successful Login Overview	All Logins by Hostname Failed Logins Summary Login Activity by User
Event Overview	Least Common Events Most Common Events Most Common Events by Severity Reporting Devices	<i>n/a</i>
Host Monitoring	<i>n/a</i>	Anti-virus Activity Audit Log Cleared Events Failed Anti-virus Updates Summary Operating System Errors and Warnings Services Shutdown Services Started
Malware Monitoring	Malware Overview	Reported Malware by Host Worm Infected Systems
Network Monitoring	Attacks and Suspicious Activity Overview DGA Overview DoS Activity Email Attacks IDS Events Man in the Middle Attacks Reconnaissance Activity Traffic Anomaly Overview VPN Activities Overview	Exploit Attempts Detected by IDS Network Device Configuration Changes
Perimeter Monitoring	Firewall Blocked Events Firewall Traffic Overview	Firewall Configuration Changes Firewall Blocked Traffic by Destination Address

Category	Dashboards	Reports
Vulnerability Monitoring	n/a	High Risk Vulnerabilities by Host SSL Vulnerabilities Vulnerability Summary by Host XSRF Vulnerabilities XSS Vulnerabilities

Entity Monitoring – Dashboards and Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Foundation](#).

To prevent brute force attacks or denial-of-service attacks, you could track login activities in your environment. A malicious user might attempt to guess another user's password by repeatedly attempting to log in to the same account. You can track this behavior by observing failed login attempts. You might also watch for users who attempt to log in to multiple devices and hosts. Malicious users might also create, modify, and delete accounts to gain unauthorized access or let them execute harmful code.

To monitor account activity, use the following dashboards and reports:

Account Management Overview

Provides charts and a table to help you identify users who are creating and deleting the most accounts. You also can track which hosts have had the largest number of accounts modified or deleted.

All Logins by Hostname

Reports the number of login attempts over time, including the outcome, for the specified hosts. You must specify one IP address.

Failed Logins Overview

Provides an overview, in charts and a table, of the hosts and users with the highest number of failed logins. You can also view the number of failed logins over time, by reporting device, or source address.

Failed Logins Summary

Reports the number of failed logins over time. The table includes the user, source address, target host, and number of failed attempts.

Login Activity by User

Reports the number of times that the specified users have attempted to log in to a host. The table indicates whether the attempt is successful.

You must specify one user by `Destination` `UserName`.

Successful Login Overview

Provides an overview, in charts and a table, of users with the highest number of successful logins. You can review the relationship between the users and the hosts to which they successfully log in.

Events Overview – Dashboards

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Foundation](#).

To identify threats in your environment, you might want to have an overview of the events that occur the most often or affect the most devices and hosts. You could also watch for events that rarely occur to check for unusual activity.

To monitor event activity, use the following dashboards:

Least Common Events

Provides charts and a table to help you identify the events that have the fewest reported occurrences. You can view the results by vendor, such as Amazon, or product, such as Microsoft Windows.

Most Common Events

Provides charts and a table to help you identify the common events that affect your environment by vendor, such as Amazon, or product, such as Microsoft Windows.

Most Common Events by Severity

Provides a table to help you track the events by count and severity.

Reporting Devices

Provides charts and a table to help you identify the hosts and devices with the most reported security events. You can view charts summarizing the most common severity of the events; top 20 events by vendor such as Microsoft or McAfee; top 20 events types of events, such as stopped services, and the top 20 events by class ID, such as a CVE.

Hosts Monitoring - Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Foundation](#).

In general, you should consistently monitor host-based events that indicate unauthorized activities. For example, a malicious user or program might start and stop host services and anti-virus programs. Additionally, they might clear the audit log to hide their actions on a host.

To monitor unusual activity that affects hosts, use the following reports:

Anti-virus Activity

Reports the volume of activity by reporting anti-virus service. The table provides results by event name, count, affected host, and outcome.

Anti-virus Stopped or Paused

Reports the top IP addresses where an anti-virus service has been stopped or paused. The table provides results by host, service name, and number of events.

Audit Log Cleared

Reports the number of times that the audit log has been cleared by user, host, and date.

Failed Anti-virus Updates Summary

Reports the number of failures in updating anti-virus software by date and host.

Operating Systems Errors and Warnings

Reports the top system errors and warnings by host. You could identify issues associated with specific errors or warnings, such as privileged objects and users, password changes, and login failures. Alternatively, you could sort the table by the reported hosts to review the types of issues affecting each host.

Services Shutdown

Reports the top 10 services that have been shut down in your environment. The table provides a summary of all services, including the associated hosts.

Services Started

Reports the top 10 services that have been started in your environment. The table provides a summary of all services started, including the associated hosts.

Malware Monitoring – Dashboard and Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Foundation](#).

Malware, or malicious software, represents all the variations of programs designed to damage computers, servers, clients, devices, applications, and networks. To monitor malware activity, use the following dashboard and reports:

Malware Overview

Provides charts and a table to help you identify the malware affecting your enterprise and the top 10 infected hosts. You can also view the malware events reported over time.

Reported Malware by Host

Lists the malware found on the specified hosts.

You must specify one host.

Worm Infected Systems

Lists the hosts infected by worms, and provides a chart that shows the malware by count found in your enterprise.

Network Monitoring – Dashboards and Report

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Foundation](#).

The traffic exchanged between devices and servers tells you a lot about your network. By monitoring network traffic, you can identify cyber attacks and network events that could affect your enterprise. For example, malicious users might find a way to intercept communications to generate a man-in-the-middle attack or change the configuration of devices to gain unauthorized access. In both cases, the attack is the beginning of further intrusions. Also, a system infected by malware can be instructed generate a large volume of domains, thus causing increased traffic.

To monitor network activity, use the following dashboards and reports:

Attacks and Suspicious Activity Overview

Provides charts and a table to help you identify the top attackers, targets, and events over time.

This dashboard also is available in the [Insufficient Logging and Monitoring](#) category of the [OWASP](#) reports.

DGA Overview

Provides charts and a table to help you watch for domain generation algorithms (DGAs). You can identify the IP addresses generating the most DGA domains or the unique domains that the largest number of hosts attempt to connect with. You can also check for the hosts that are transmitting the largest amount of data.

DoS Activity

Provides charts and a table for you to identify [denial-of-service](#) events. You can view the number of events per day, as well as the top source and destination addresses.

This dashboard also is available in the [Denial of Service](#) category of the [Cloud](#) reports.

Email Attacks

Provides charts and a table that describe the email attacks detected in your enterprise. You can view the top events or target users, as well as the destination and source addresses.

Exploit Attempts Detected by IDS

Shows the top 10 exploit attempts reported by the intrusion detection systems (IDS) in your enterprise. In the table, you can sort the events by count or severity.

IDS Events

Provides a chart and table showing all events reported by the IDSs in your enterprise.

Man in the Middle Attacks

Provides charts and a table to help you catch potential man-in-the-middle (MitM) attacks. You can view events over time, by source and destination address including MAC addresses, and the top MitM events.

During a MitM attack, the malicious user intercepts communications between two parties either to secretly eavesdrop or modify traffic traveling between the two.

Network Device Configuration Changes

Reports the top 10 devices whose configurations have changed, as well as the top 10 events causing configuration changes.

Reconnaissance Activity

Provides charts and a table to help you watch for active reconnaissance attacks. You can view identify the top sources of recon activity, as well as the primary destinations for these attacks. Review the pie charts to identify the main types of events and affected zones.

Active reconnaissance is a type of computer attack in which an intruder engages with the targeted system to gather information about vulnerabilities. Malicious users might use tools like ping or traceroute to perform recon through automated scanning or manual testing.

Traffic Anomaly Overview

Provides charts to help you identify anomalies in network traffic. You can view the top source and destination address, events, and activity over time.

VPN Activities Overview

Provides charts and a table for you to monitor VPN activity, such as the top users who access the VPN. You can view the VPN activities per day, as well as review the top source and destination addresses.

Perimeter Monitoring – Dashboards and Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Foundation](#).

The perimeters of an enterprise's network handle a great deal of traffic, causing system administrators to face an ever-increasing need to allow fast, efficient flow of traffic while also keeping the network secure. If you proactively monitor the firewalls in your enterprise, you can identify problems at an early stage and prevent network attacks. Malicious users often exploit loopholes in your firewall rules, particularly any old or unused rules. Network traffic also can be vulnerable to unencrypted data.

To monitor your network's perimeter, use the following dashboards and reports:

Firewall Blocked Events

Provides charts and a table for you to monitor the events that your firewalls have blocked, such as the bytes in and out for all blocked events. You can view the top events blocked per device, application protocol, source address, or destination address.

Firewall Blocked Traffic by Destination Address

Lists the top 10 firewall traffic events that have been blocked from reaching the specified hosts. You must specify one IP address.

Firewall Configuration Changes

Lists the top 10 changes to the firewall configuration by host.

Firewall Traffic Overview

Provides charts and a table for you to monitor traffic through your firewalls, such as the bytes in and out by accepted and denied traffic. You can view the top reporting devices and destination addresses, as well as the outcomes of port usage over time. The table lists the Port, transport protocol, application protocol, and number of events reported by firewalls.

Vulnerability Monitoring – Dashboard and Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [Foundation](#).

Many of the components within a web application, such as the libraries and modules, run with the same privileges as the application itself. Applications and APIs using components with known vulnerabilities can undermine application defenses and enable various attacks and impacts. For example, malicious users can exploit a known in SSL with the [Heartbleed Bug](#). Web site and web applications can be vulnerable to [cross-site scripting \(XSS\)](#) and cross-site request forgery (XSRF) attacks. In an XSRF attack, also known as a one-click attack or session riding, a malicious user submits unauthorized commands to a web application from a user account that the application trusts.

High-risk vulnerabilities represent those that are relatively easy for attackers to exploit and gain control over system components. Many high-risk vulnerabilities can temporarily or permanently disrupt enterprise operations.

To check whether your enterprise has vulnerabilities, use the following dashboard and reports:

High Risk Vulnerabilities by Host

Lists all high-risk vulnerabilities found on the specified hosts.

You must specify one host by `Destination Host`.

SSL Vulnerabilities

Lists the hosts reported to have the most SSL vulnerabilities.

This report also is available in the [Using Components with Known Vulnerabilities](#) category of the **OWASP** reports.

Vulnerability Overview

Provides charts and a table to help you track the vulnerabilities reported in your enterprise.

Vulnerabilities by Host

Lists all vulnerabilities found on the specified hosts.

You must specify one IP address.

XSRF Vulnerabilities

Lists the top 10 hosts that are vulnerable to a cross-site request forgery (XSRF or CSRF) attack.

XSS Vulnerabilities

Lists the top 10 hosts that are vulnerable to [cross-site scripting \(XSS\)](#) attacks.

8

Understanding the OWASP Security Dashboards and Reports

Select > Reports > Portal > Repository > Standard Content > OWASP.

We provide dashboards and reports based on the industry-wide standards set by the [Open Web Application Security Project®](https://owasp.org) (<https://owasp.org>). OWASP is a nonprofit foundation that works to improve the security of software. The organization has established a list of the Top 10 security risks to web applications, focusing on the most critical threats to the shared, on-demand nature of web-based applications.

Reporting includes the following dashboards and reports, organized according to **OWASP's Top 10 risk** categories:

Category	Dashboards	Reports
Broken Access Control	<i>n/a</i>	Broken Access Control
Broken Authentication	<i>n/a</i>	Broken Authentication and Session Management
Cross-site Scripting	Cross Site Scripting	XSS Vulnerabilities
Injections	Injection Vulnerabilities Overview	Command Injections on HTTP Request Injection Vulnerabilities SQL Injection
Insecure Deserialization	Deserialization Flaws Overview	Deserialization Flaws
Insufficient Logging and Monitoring	Attacks and Suspicious Activity Failed Logins Overview Login Activity Overview Operating System Errors and Warnings Security Log is Full	All Logins by Hostname Audit Log Cleared Failed Logins Summary
Security Misconfiguration	Misconfiguration Events Overview Missing Security Patches Overview	Security Patch Missing
Sensitive Data Exposure	Information Leaks Overview	Organizational Records Information Leaks Personal Information Leaks
Using Components with Known Vulnerabilities	SSH Vulnerabilities Overview Vulnerability Overview	SSH Vulnerabilities Summary SSL Vulnerabilities

Category	Dashboards	Reports
XML External Entities	XML Vulnerabilities Overview	XML Vulnerabilities

Broken Access Control

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [OWASP](#) > [A 5 - Broken Access Control](#).

Some enterprises fail to enforce access controls that restrict what authenticated users are allowed to do. By exploiting vulnerabilities in access controls, a malicious user might retrieve sensitive files, gain access other user's accounts, change access rights, and misuse data.

The **Broken Access Control** report lists vulnerable hosts by severity over time.

Broken Authentication

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [OWASP](#) > [A 2 - Broken Authentication](#).

Some enterprises fail to enable or misconfigure the authentication and session management functions of applications and web sites. When this occurs, a malicious user could compromise passwords, keys, and session tokens.

Use the **Broken Authentication and Session Management** report to identify hosts vulnerable to malicious users. This report also is available in the [Account Hijacking](#) category of the **Cloud** reports.

Cross-site Scripting

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [OWASP](#) > [A 7 - Cross-Site Scripting](#).

Vulnerabilities associated with **cross-site scripting (XSS)** enable malicious users to inject code in legitimate web pages or applications that executes harmful scripts in the user's web browser when the browser parses data. The scripts might hijack user sessions, deface web sites, or redirect users to harmful sites. A web application or web page becomes vulnerable when it includes untrusted data; data without proper validation or escaping; or data supplied by users through an API that can create HTML or JavaScript. XSS attacks tend to occur in forums, message boards, and web pages that allow comments. Malicious users can execute XSS attacks in VPScript, ActiveX, Flash, and CSS. However, this type of injection attack most commonly occurs in JavaScript.

To identify XSS vulnerabilities in your environment, use the following report and dashboard:

Cross Site Scripting

Lists events associated with XSS vulnerabilities.

XSS Vulnerabilities

Provides charts and a table so you can review potential XSS vulnerabilities in your environment by vulnerability type or the top vulnerable hosts.

To get a list of the top 10 hosts vulnerable to cross-site scripting attacks, run the [XSS Vulnerabilities](#) report.

Injections

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [OWASP](#) > [A 1 - Injections](#).

Injection vulnerabilities, or flaws, allow malicious users to inject code in other systems, especially interpreters, by using vulnerable applications. For example, in a SQL, NoSQL, OS or LDAP injection attack, someone sends untrusted data to an interpreter as part of a command or query to trick the interpreter into executing hostile commands or accessing data without appropriate authorization. Usually, these flaws result from insufficient validation of data input or the failure to filter or sanitize the input.

To check for injection vulnerabilities, use the following reports and dashboard:

Command Injections on HTTP Request

Lists the highest number of events associated with command injections in an HTTP request, by the requested URL. This report includes a chart to help you identify the relationship between the IP addresses of the attacker and the target.

In a command injection attack that exploits an HTTP request, malicious users execute arbitrary commands on the host operating system via a vulnerable application. For example, the web application passes unsafe data supplied by the user to a system shell.

Injection Vulnerabilities

Lists the hosts with the most injection vulnerabilities over time.

Injection Vulnerabilities Overview

Provides charts and a table to help you identify the systems affected by injection vulnerabilities, as well as view the top reported vulnerabilities by agent severity, risk, and over time.

SQL Injection

Lists the systems with the highest number of SQL injection vulnerabilities.

In a SQL injection attack, a malicious user can interfere with the queries that an application makes to its database. The user could view delete, or modify data not usually available for retrieval. A malicious user could also use SQL injections to start a denial-of-service attack or compromise other services, servers, or infrastructure.

Insecure Deserialization – Dashboards and Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [OWASP](#) > [A 8 - Insecure Deserialization](#).

Untrusted, or insecure, deserialization allows malicious users to use untrusted data to abuse the logic of an application, initiate a denial-of-service or injection attacks, or execute harmful code when the data is deserialized. The user could even replace a serialized object with objects of a different class. Deserialization is a common process where the web site or application takes data from a file, stream, or network and rebuilds it into an object. The serialized objects might be used in JSON, XML, or YAML.

To check for deserialization vulnerabilities, use the following report and dashboard:

Deserialization Flaws

Lists the hosts with most deserialization flaws.

Deserialization Flaws Overview

Provides charts and a table to help you identify the top hosts, deserialization flaws, and flaws found over time. You can view the flaws by agent severity and risk indicator.

Insufficient Logging and Monitoring – Dashboards and Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [OWASP](#) > [A 10 - Insufficient Logging and Monitoring](#).

According to OWASP, insufficient logging and monitoring, coupled with missing or ineffective integration with incident response, allows malicious users to further attack systems; maintain persistence; pivot to more systems; and tamper, extract, or destroy data. Most major incidents start with an exploitation of the vulnerabilities in logging and monitoring. Yet, most organizations fail to discover the breach until several months have passed.

To help you detect potential breaches as soon as possible, use the following reports and dashboards:

All Logins by Hostname

Lists all logins that have occurred on the specified host.

Attacks and Suspicious Activities Overview

Provides charts and a table to help you identify the top attackers, targets, and events over time.

This dashboard also is available in the [Network Monitoring](#) category of the [Foundation](#) reports.

Audit Log Cleared

Lists all the Audit Clear events that have occurred in the organization.

Failed Logins Overview

Provides charts and a table showing failed logins by time, users, hosts, reporting devices, and attacker address.

Failed Logins Summary

Lists the failed login events that have occurred in your environment.

Login Activity Overview

Provides charts and a table showing the outcome of login activity, including successful logins. You can view activity by machine or user, as well as a chart showing the relationship between users and systems to which they log in.

Operating System Errors and Warnings

Provides charts and a table that report the operating systems errors and warnings in the organization.

Security Log is Full

Provides charts and a table to help you identify the hosts where the security log is full.

Security Misconfiguration

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [OWASP](#) > [A 6 - Security Misconfiguration](#).

In general, the most common vulnerability in your environment is misconfigured operating systems, frameworks, libraries, and applications. Misconfigurations include missing security patches or updates, incomplete or ad hoc configurations, use of insecure default configurations, poorly configured HTTP headers, and error messages that contain sensitive information.

To identify systems that need reconfiguration, use the following dashboards and report:

Misconfiguration Events Overview

Provides an overview of the misconfigured events reported in your environment. The charts show the top misconfigured systems, the top misconfiguration events, an indicator of the risk associated with the reported misconfiguration events, events by agent severity, and misconfiguration events over time. The table provides additional information, such as the associated vulnerability.

Missing Security Patches Overview

Provides charts and a table to help you identify the top machines that fail to have all relevant security patches, as well as the security patches most reported as not having been applied. You can review the missing patch reports over time, by agent severity, and by risk indicator.

Security Patch Missing

Lists the security patches that have not been applied, as reported by vulnerability scanners in your environment.

Sensitive Data Exposure

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [OWASP](#) > [A 3 - Sensitive Data Exposure](#).

Most enterprises store sensitive data that needs to be protected, such as personal information, customer and organizational financial data, healthcare records, or intellectual property. Web applications and APIs might inadvertently expose sensitive data by not having enough protections such as encryption at rest or in transit, or when exchanging data with the browser. Malicious users could use the data for credit card fraud, identity theft, and other crimes.

To identify potential exposure of sensitive data, use the following dashboard and reports:

Information Leaks Overview

Provides charts and a table to help you identify the most reported systems, types of leaks, and leakage events that occur over time. You can identify the top reported users and view leaks by category.

Organizational Records Information Leaks

Lists the top leakage events that affect organizational records.

Personal Information Leaks

Lists the top leakage events that affect personal records by Destination UserName.

Using Components with Known Vulnerabilities – Dashboards and Reports

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [OWASP](#) > [A 9 - Using Components with Known Vulnerabilities](#).

Many of the components within a web application, such as the libraries and modules, run with the same privileges as the application itself. Applications and APIs using components with known vulnerabilities can undermine application defenses and enable various attacks and impacts. Malicious users can exploit vulnerabilities in SSH and SSL. For example, the [Heartbleed Bug](#) is a known SSL vulnerability. Your enterprise might have large numbers of SSH keys because end users can create new SSH keys (credentials) or even duplicate them without oversight, unlike certificates or passwords. A malicious user can gain long-term access to your resources by taking advantage of SSH keys that have been left unaccounted for.

To check whether components can be exploited, use the following dashboards and reports:

SSH Vulnerabilities Overview

Provides charts and a table that show hosts with the most SSH vulnerabilities and the most reported vulnerabilities. You can review these vulnerabilities over time, by agent severity, and by risk indicator.

SSH Vulnerabilities Summary

Lists the hosts reported to have the most SSH vulnerabilities.

SSL Vulnerabilities

Lists the hosts reported to have the most SSL vulnerabilities.

This report also is available in the [Vulnerability Monitoring](#) category of the [Foundation](#) reports.

Vulnerability Overview

Provides charts and a table that show the top signature IDs for the antivirus programs that have failed to update, as well as the hosts most likely to be vulnerable. You can review these vulnerabilities over time and by agent severity.

XML External Entities

Select > [Reports](#) > [Portal](#) > [Repository](#) > [Standard Content](#) > [OWASP](#) > [A 4 - XML External Entities](#).

Older or misconfigured XML processors use XML documents to evaluate external entity references, and can inadvertently process harmful XML input. Malicious users the XML processor's to reveal internal content such as files, file shares, and port scans, as well as execute remote code and denial-of-service attacks.

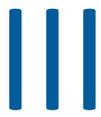
To watch for XML external entity attacks, use the following report and dashboard.

XML Vulnerabilities

Lists the hosts with the most XML vulnerabilities.

XML Vulnerabilities Overview

Provides charts and a table to help you identify the systems with the most XML vulnerabilities as well as the most reported vulnerabilities. You can review the vulnerabilities by severity and risk indicator.



Analyzing Anomalous Data with Outlier Analytics

Select [Insights](#) > [Outliers](#).

To help you identify anomalous behavior, the **Outlier Analytics** feature allows you to compare incoming *EventCount*, *BytesIn*, and *BytesOut* values to typical values for your environment. The *EventCount*, *BytesIn* and *BytesOut* values are aggregations over certain time periods for each host/IP address. Outlier Analytics can create and persist a baseline of host behavior. To derive outliers, you compare this baseline with aggregations over new time periods. Basically, the lower the anomaly score, the more likely the event is anomalous.

The analytics process allows you to [define and build a model](#) that identifies typical behavior for your environment, and then start a [scoring process](#) that evaluates incoming events against the model. The scoring process assigns a score that indicates the degree to which the incoming data varies from the typical behavior. Outlier Analytics [displays the results](#) of the scoring process in a table that shows the top anomalous hosts. From the table, you can generate charts that provide additional information about the anomaly.

The model specifies a subset of data from the [Events table](#) that represents typical behavior on your network. When you define the model, you can specify criteria that identify which device behaviors you want to model. For example, you might want to look for anomalous values in events that you receive from a specific device vendor or in systems on a specific subnet.

- ◆ [Chapter 9, “Generating Models to View Anomalous Data,” on page 85](#)
- ◆ [Chapter 10, “Viewing Anomalous Data in a Model,” on page 89](#)

9 Generating Models to View Anomalous Data

You must have Administrative permissions to define and build models.

The model for Outlier Analytics defines typical *EventCount*, *BytesIn*, and *BytesOut* behavior for a set of IP addresses over a specified date range. You can define the criteria that identify which device behaviors you want to model. If you want a different model, you must define and build a new one.

- ♦ [“Considerations for Generating Models” on page 85](#)
- ♦ [“Defining and Building a Model” on page 86](#)
- ♦ [“Scoring a Model” on page 86](#)
- ♦ [“Deleting a Model” on page 87](#)

Considerations for Generating Models

Before defining and building a model, review the following considerations:

- ♦ You can create and delete models, but you cannot modify them.
- ♦ You can define as many models as you want, but you can only build one model at a time.
- ♦ When you define the model, you should set the date range wide enough (more than 168 hours) so that the model includes a variety of device behaviors, including cyclical patterns.
- ♦ Because the scoring algorithm is based on peer group analysis, Micro Focus recommends that you include similar devices in a model, based on activity. For example, you might want to create separate models for scoring endpoints, scoring DNS servers, and scoring databases.
- ♦ Each model definition applies a filter where `Source Address != NULL`.
- ♦ When you build a model, Outlier Analytics adds a [lookup list](#) of the same name to **Configuration > Lookup Lists**. You cannot view or edit this list. When you delete the model, the lookup list also gets deleted.
- ♦ The auto-complete functionality is temporarily unavailable in search input. The following columns are available for outliers filtering in the Search feature:
 - ♦ Source Address of `<Model_Name>`
 - ♦ Base Event Count Score of `<Model_Name>`
 - ♦ Bytes Out of `<Model_Name>`
 - ♦ Bytes In of `<Model_Name>`

`<Model_Name>` corresponds to the model name being scored.

Defining and Building a Model

When you build the model, the feature aggregates events from the Events table by IP address, day of week, and hour of day for each five-minute time increment, and then calculates a sum for *EventCount*, *BytesIn*, and *BytesOut*. Outlier Analytics then creates conditional probability tables for sum of *EventCount*, sum of *BytesIn*, and sum of *BytesOut*.

- 1 Review the [considerations](#) for building a model.
- 2 Select **Configuration > Outlier**.
- 3 For **Create Model Configuration**, specify the criteria that you want to use for building the model.

For example:

- ♦ To define a specific subnet that represents a specific class of equipment (like server or data center), specify criteria similar to the following:

```
sourceAddress in subnet 10.1.1.0/24
```

- ♦ To model outbound HTTP/HTTPS traffic, specify criteria similar to the following:

```
destinationPort = 80,443
```

- 4 To name the model, type over **Model Name**.

The model name can contain letters, numbers, and underscores only. The name must start with an alpha character and cannot exceed 19 characters.

- 5 Specify a [time range](#) for the model.

Because of assumptions about the hours and days that comprise a model, do not specify a range that includes a shift in Daylight Savings Time.

Also, the timestamp for events always represents the [Normalized Event Time](#).

- 6 Select **Create**.

The created model appears in the **Available Models** table with a status of **Created**.

- 7 From the **Available Models** table, select the model that you want to build.

You can build only one model at a time.

- 8 Select **Build**.

- 9 To evaluate incoming events against the model, you must [start the scoring process](#).

Scoring a Model

You must have Administrative permissions to score a model.

Select **Insights > Outliers**.

After you [build](#) a model, you can start a **scoring process** that evaluates incoming events against the model. The process assigns a score that indicates the degree to which the incoming data varies from typical behavior. By default, Outlier Analytics selects the current date as the scoring start date.

You can only score one model at a time, but you can build another model while a different model is being scored.

To start the scoring process:

- 1 Select **Configuration** > **Outlier**.
- 2 From the **Available Models** table, select the model that you want to score.
The model must be in **Build Complete** status before you can score it.
- 3 Select **Score**.
- 4 Select the date for which you want to start the scoring process, then click **Start**.
Because of assumptions about the hours and days that comprise a model, do not use a model that you built with Daylight Savings Time data to score non-Daylight Savings Time data. Conversely, do not use a model that you built with non-Daylight Savings Time data to score Daylight Savings Time data.
- 5 (Conditional) To pause scoring because of performance or ingestion issues, select **Pause**.
If you selected a date in the past to start the scoring process, the scoring job runs frequently to catch up to the current date. To allow any running scoring jobs to complete, wait 15 minutes before performing any other action such as deleting a model or resetting scoring.
- 6 (Conditional) To resume the scoring process from the point at which you paused it, select **Resume**.
Alternatively, to restart the scoring process, select **Reset**.
- 7 To [view the scored data](#) when scoring completes, select **Insights** > **Outliers**.

Deleting a Model

You must have the Administrative permissions to delete a model.

When you delete a model, Outlier Analytics deletes the model definition and all scores that are based on that model.

- 1 Select **Configuration** > **Outlier**.
- 2 Select the model from the **Available Models** table that you want to delete.
- 3 Select **Delete**.

10 Viewing Anomalous Data in a Model

Select **Insights** > **Outliers**.

After you specify search criteria for the data that you want to view in the model, Outlier Analytics displays the top anomalous hosts that meet the criteria. When you select a host from the **Top Anomalous Hosts** table, the feature generates charts that provide more information about the anomaly scores. The scores are calculated for five-minute chunks, so each source address can have multiple outlier scores each hour. When listing the top anomalous hosts, Outlier Analytics shows the maximum scores for each source address for each hour. If the specified search criteria included a filter, the scores represent results after being filtered.

- ♦ [“Understand the Provided Analytics Charts” on page 89](#)
- ♦ [“Further Investigate Anomalies” on page 90](#)
- ♦ [“View a Scored Model” on page 90](#)

Understand the Provided Analytics Charts

Each Outlier Analytics model includes the following charts:

Outlier Scores History

Compares anomaly scores of the top anomalous hosts for one week from the specified **End time**.

Use this chart if you suspect a lateral attack. To view details about the score for a specific date and hour, hover over the corresponding area in the chart.

Selected Anomalous IP

Shows the anomaly score for the host that you selected for two weeks from the specified **End time**.

If you suspect that a host is under attack (for example, from exfiltration malware), use this chart to study the behavior of the IP address over time and identify anomalous patterns. To view details about a data point, hover over it.

Selected Anomaly Hour

Compares the anomaly score for the host that you selected to the top 30 hosts for the anomaly hour.

If you suspect that a network is under attack (for example, a denial of service attack), use this chart to study the behavior of other top 30 hosts during the anomaly hour. To view more details, hover over a bar in the chart, click and drag to move within the chart, and double-click to reset it to its default view.

Further Investigate Anomalies

After you view the outlier data, you can use the action available from the grid rows in the **Top Anomalous Hosts** table to further investigate anomalies:

Search for <IP_Address>

Searches events for the host and time range for which you selected to view scoring data and displays the results on the **Search** page.

View a Scored Model

- 1 Select **Insights > Outliers**.
- 2 Specify the outlier metric that you want to view: **EventCount**, **BytesIn**, or **BytesOut**.
- 3 For the search query, specify any of the following criteria that you want to apply to the data:
 - ◆ Base Event Count Score of
 - ◆ Bytes In Score of <Model_Name>
 - ◆ Bytes Out Score of <Model_Name>
 - ◆ Source Address of <Model_Name>
 - ◆ Start Time of <Model_Name>

- 4 Select **Detect**.

- 5 Specify a valid **time range** for which to view the scored data.

Time range selector displays the valid date range in the date selection area to ensure that you specify a valid date range. Scoring data is performed hourly so the time range for detection is in an hourly format (YYYY-MM-DD HH). End time hour is inclusive. If the end time is 2019-05-21 05, the scoring data from 2019-05-21 05:00-06:00 will be included. To help you select time range for detection, the time range selector displays **Score Available Range**.

- 6 Wait while Outlier Analytics processes the request and generates the **Top Anomalous Hosts** table and the **Outlier Scores History**.

CAUTION: If Outlier Analytics retrieves a large amount of data, the search might pause. You must allow the feature to populate the **Top Anomalous Hosts** table before you select the **Play** button to resume the search. Otherwise, the table will not be displayed.

- 7 (Optional) To generate the remaining charts, select a row in the **Top Anomalous Hosts** table.

- 8 (Optional) To use the filter action in your investigation, complete the following steps:

8a Right-click a row in the grid.

8b Select **Search for <IP_Address>**.

IV

Managing the Quality of Your Data

Select [Insights](#) > [Data Quality](#).

Data Quality Dashboard provides detailed information about the gap between [Device Receipt Time](#) from the raw event itself versus the [Normalized Event Time](#).

Data Quality Dashboard identifies the sources that cause issues with the data. Based on the information analyzed through the Data Quality Dashboard, you can accurately mitigate the problem. This feature also provides history of your data overtime.

- ◆ [Chapter 11, “Understanding the Data Quality Insights,”](#) on page 93
- ◆ [Chapter 12, “Understanding How Data Quality is Calculated,”](#) on page 95
- ◆ [Chapter 13, “Analyzing Data Quality,”](#) on page 97

11

Understanding the Data Quality Insights

Content in the [Data Quality Dashboard](#) is divided into categories that represent how big the gaps are between [Device Receipt Time](#) and [Normalized Event Time](#):

Future Events

Indicates that events have a future timestamp in them. This category uses the following formula:

$$\text{Normalized Event Time (NET)} - \text{Device Receipt Time (DRT)} < 0$$

Past Events

Indicates that events have a past timestamp in them. This category uses the following formula:

$$\text{Normalized Event Time (NET)} - \text{Device Receipt Time (DRT)} > 0$$

Active Events

Indicates that your events have a timestamp within the database's active timeframe. This category uses the following formula:

$$\text{Normalized Event Time (NET)} - \text{Device Receipt Time (DRT)} = 0$$

12 Understanding How Data Quality is Calculated

Data Quality is calculated and aggregated every one hour, including all events that arrive in the database within the same hour. For example, the aggregated information at 10:00 AM includes all data from 10:00:00.000 to 10:59:59.999, inclusively. The time of the aggregation process depends on when the product was installed or upgraded:

- ♦ During a fresh installation, the process creates a new table to store Data Quality overtime with data sources information. The feature schedules the aggregation process at the tenth minute of every hour. For example, if a fresh install was performed at 9:15:00 AM, the aggregation would be scheduled to execute at 10:10:00 AM and every one hour after that.
- ♦ After an upgrade, previous data will be dropped because they are no longer relevant to new categories. For example, if an upgrade was performed at 9:15:00 AM, the aggregation would be scheduled to execute at 10:10:00 AM to aggregate all events from 9:00:00.000 to 9:59:59.999 AM, inclusive. Then it will run every one hour after that.

If you switch to a different database, you would need to wait for a few minutes before accessing the Data Quality page again.

13 Analyzing Data Quality

Select [Insights](#) > [Data Quality](#).

The Dashboard provides the following visualizations to help you gain insight into quality of your data.

Date Picker Filter

Provides options to filter the [time range](#) for the entire Data Quality Dashboard page, including built-in Quick Ranges and a Custom Range. By default, the Dashboard displays data per the [Last 7 days](#) setting.

If the [Cron Job](#) has not been run yet, the charts would display no data.

Data Timeseries

Represents, in a stacked area chart, how data is distributed among the [Categories](#) by percentage over time.

Source Agents

This visualization group consists of the following components:

Category Selector

Displays data sources in each of the three [Data Categories](#).

Top 10 Agents

Represents the percentages of up to 10 top agents with the greatest amount of events under the selected Data Categories. To see the IP address, hostname, and number of events of each source, hover over each donut piece. If you click a donut piece, Outlier Analytics displays additional details in the Data Timeseries side chart.

Data Timeseries

Shows, in a bar chart, the number of events from a data source that contributed to the selected Data Categories. If available, the source with the highest number of events will be displayed by default.



Using Visuals and Reports to Analyze Data

The **Reports** feature allows you to browse and filter your dataset and to visualize results in a dashboard. Rapidly discover meaningful trends and associations that yield actionable intelligence. Leverage the included MITRE ATT&CK, cloud-based, system, and foundational reports and dashboards to quickly launch [threat-hunting](#) exercises.

Depending on your [assigned permissions](#), you can view, schedule, design, or manage reports and dashboards.

- ◆ [Chapter 14, “Accessing Reports and Dashboards,” on page 101](#)
- ◆ [Chapter 15, “Scheduling Report Generation,” on page 103](#)
- ◆ [Chapter 16, “Designing Reports for Data Analysis,” on page 105](#)
- ◆ [Chapter 17, “Adding and Removing Report Content,” on page 107](#)

14 Accessing Reports and Dashboards

You must have one of the [Reports permissions](#) to use this feature.

Select **Reports** > **Portal**.

The Reports **Portal** provides a repository of built-in reports and dashboards for data analysis, including [MITRE ATT&CK content](#) for use in threat hunting. You [add](#) custom reports and dashboards by collecting and filtering data from your connected sources. The Reports feature supports the ability to drill down into specific elements for thorough data reviews.

The built-in admin reports enable a report administrator track use of the Portal.

15 Scheduling Report Generation

*You must have the **Report Admin** or **Schedule Reports** permission to use this feature.*

Select **Reports** > **Scheduler**.

The Reports **Scheduler** enables you to schedule and manage batch **report** generation. You can create one or more scheduled tasks for which you specify a time condition, reports to be generated, and delivery mechanism of the generated output.

The Reports feature can output the reports in formats such as PDF and Excel. The Scheduler can send the reports in email, save to disk or an archive, or print them.

16 Designing Reports for Data Analysis

*You must have the **Report Admin** or **Design Reports** permission to use this feature.*

Select **Reports** > **Designer**.

Report **Designer** provides a wizard that allows you to create new [reports and dashboards](#) from your data sources. You can design elements, change their attributes, and control all aspects of element presentation and layout. The Designer saves all attributes and related information in a template file in XML format. The Designer also supports visually building queries against multiple types of data sources and specifying data grouping, summarization and element data binding.

The Designer offers you the same functionality as an API, but makes most tasks, such as report layout, much simpler. You can also use the Designer to attach scripts to embed business logic into the report.

17 Adding and Removing Report Content

You must have the **Report Admin** permission to use this feature.

Select **Reports > Content**.

The Reports **Content** enables administrators to modify the reports and dashboards in the following ways:

- ◆ [Add and remove content](#), also known as assets, for the reports and dashboards using the **Import Assets** and **Export Assets** feature.
- ◆ [Connect to data sources](#) using the **Add Data Source** feature. Using this feature, you can gather content from specific sources to supply reports and dashboards.

Import and Export Content

Use the **Import Assets** and **Export Assets** options to manage the reports and dashboard available to your users. You can move assets from one server environment to another. For example, you might want to move a set of reports from a test server to a production server.

NOTE: If Reporting generates errors when you attempt to export assets, you should reduce the number of assets that you export concurrently. Alternatively, you might need to increase the RAM for the Reporting node. For more information about sizing your environment for the workload, see the [Technical Requirements for the ArcSight Platform](#).

Supported Data Sources

You can incorporate data from the following sources:

Text/Excel Directory

Connects to a specified file (text or Excel) or file location.

To access and upload this file type, you must create a new folder for your files in the `/var/lib/inetsoft/` path on the reporting server. You might need assistance from your Server Admin.

REST JSON

Connects to a REST (Representational State Transfer) data source containing JSON (JavaScript Object Notation)-formatted data.

REST XML

Connects to a REST data source containing XML-formatted data.

JDBC

Connects to a relational database using Java Database Connectivity.

This source supports commercial and open source databases such as Oracle, SQL Server, DB2, Sybase, Informix, MySQL, PostgreSQL, and MS Access. Be sure to download the [latest driver](https://www.inetsoft.com/support/drivers.jsp) (<https://www.inetsoft.com/support/drivers.jsp>).

Elasticsearch REST

Connects to an open source search engine.

NOTE: The process for adding this type of data source is the same as for adding an Elasticsearch data source.

R

Connects to an R database containing R language sources.

VI Managing Your Stored Data

*You must have the **Manage Storage Groups** permission to use this feature.*

Search performance can be affected by your environment's set up and the way that your data is organized. To enable faster search times, you can configure Recon to organize data into [storage groups](#), which represent partitions in the ArcSight database. These storage groups can support compliance requirements for data retention policies, such as those for the Payment Card Industry Data Security Standard (PCI DSS). For example, you might be required to retain certain data for 12 to 24 months. You can instruct Recon to [purge](#) data that is older than a certain number of months. By deleting data, you reduce the amount of content within the database and improve search performance.

- ♦ [Chapter 18, "Organizing Your Data," on page 111](#)

18 Organizing Your Data

You must have the **Manage Storage Groups** permission to use this feature.

Select **Configuration > Storage**.

The **Storage Information** list provides an overview of all available **storage groups**. You can have up to 10 storage groups, each with specific retention periods and query filters. To find a storage group, use the **Search** field.

- ◆ [“Use Storage Groups to Organize and Retain Data” on page 111](#)
- ◆ [“Activate and Deactivate Storage Groups” on page 112](#)
- ◆ [“Change the Settings of a Storage Group” on page 113](#)
- ◆ [“Set Retention Policies for the Data” on page 114](#)
- ◆ [“Use Storage Group Queries in a Search” on page 114](#)

Use Storage Groups to Organize and Retain Data

Recon can divide data into **storage groups**, which allows you to partition the incoming events data and provide different retention periods, based on the query filter. Because you can set **data retention policies** per storage group, you can retain certain high volume events for a short time period and other important events for longer time period.

The **query filter** enables you to associate a storage group with specific compliance requirements, business needs, or search activities. Recon uses the specified query filters to **direct events** to the correct storage group. For example, one group might have a filter for `categoryDeviceGroup =/ Firewall` and another for `severity >= 7`. If an event does not match any of the active filters, Recon sends the event to the *Default Storage Group*. You cannot change the name, query, or rank of this built-in group.

Recon displays a **Apply Changes to System** option at the top of the Storage Groups page to let you know that one or more groups have been modified but the **changes need to be applied** yet.

- ◆ [“Create a Storage Group” on page 111](#)
- ◆ [“Direct Events to the Correct Storage Group” on page 112](#)

Create a Storage Group

Recon allows you to have up to **10 storage groups**, including the provided *Default Storage Group*.

- 1 Select **Configuration > Storage**.
- 2 Select +.

- 3 Enter a name for the storage group.

IMPORTANT: You cannot change the name after you create the group. Also, the name cannot include special characters.

- 4 Enter a query with which to filter the incoming events into this storage group.
For example, `categoryDeviceGroup='/Firewall'` or `categoryDeviceGroup='/IDS'`.
The query can include parentheses, quotes, and single quotes.
- 5 For the storage group's status, indicate whether to [activate the group](#).
- 6 (Optional) For **Delete Data Older than**, enter the age of data, in months, that you want to [purge](#) from the storage group in the database.
- 7 Select **SAVE**.
- 8 [Apply your changes](#).

Direct Events to the Correct Storage Group

For efficient data retrieval, Recon matches each incoming event with the query filter for single, active storage group. However, an event could be associated with the rules of more than one group. When an event matches with multiple storage groups, Recon **assigns the event to the highest ranked group**. For example, if *Event_29* matches the query filter for the storage groups ranked 3, 5, and 6, then Recon assigns the event to the group that is ranked 3. If an event does not match any of the active filters, Recon sends the event to the *Default Storage Group*.

You can change the ranking of storage groups to ensure that Recon places events in the best location.

- 1 Select **Configuration > Storage**.
- 2 In the **Storage Information** list, drag each storage group up or down to the preferred priority position.
Recon always places the *Default Storage Group* in the lowest ranked position.

Activate and Deactivate Storage Groups

Recon allows you to have up to **10 storage groups**, including the provided *Default Storage Group*. You change a storage group's status to inactive to prevent new events from being sent to the group. For example, you might no longer need a particular storage group or find that you have changed the filters and functionality of that group from its original purpose. Rather than continuing to modify an existing group, you can deactivate it. Alternatively, you might want to activate a storage group only during certain periods of time.

Although you deactivate a group, the [deletion](#) settings for that group remain in effect.

- 1 Select **Configuration > Storage**.
- 2 Select the storage group that you want to activate or deactivate.
- 3 Select .
- 4 For **Group Status**, slide the indicator left or right.

Activated groups will display a status of **Active**.

- 5 Select **SAVE**.

Change the Settings of a Storage Group

After [creating](#) or [modifying](#) storage groups, you must [apply](#) the changes. You can modify multiple groups before applying your changes.

- ♦ [“Modify a Storage Group” on page 113](#)
- ♦ [“Apply Your Changes to a Storage Group” on page 113](#)

Modify a Storage Group

You can modify a storage group at any time.

- 1 Select **Configuration** > **Storage**.
- 2 Select the storage group that you want to modify.
- 3 Select .
- 4 For **Group Status**, slide the indicator left or right.
Activated groups will display a status of **Active**.
- 5 Select **SAVE**.
- 6 [Apply your changes](#).

Apply Your Changes to a Storage Group

Select **Configuration** > **Storage** > **Apply Changes to System**.

When you change the query filter, [status](#), or [rank](#) of a storage group, your changes do not go into effect until you apply the changes. The following considerations affect how your changes are applied:

- ♦ If you modify the query filter, Recon will begin adding events that match the updated filter. However, the storage group retains all currently stored events associated with the previous filter. The retention policies continue to apply to all events within the group.

If you do not want the storage group to have both sets of events, you can create a new storage group for the updated query filter, then [deactivate](#) the older storage group.
- ♦ On the first day of the month, Recon deletes events matching the [retention policies](#) of the storage groups. For example, on March 15, you change the deletion time to three months from four months. On April 1, Recon begins deleting all data older than three months.
- ♦ While changes are being applied, you cannot create or modify a storage group.

Set Retention Policies for the Data

The Watchdog service in the database monitors system storage capacity. If the capacity exceeds a certain threshold then Watchdog tells the database to start deleting the oldest partitions until disk usage drops below the threshold. By default, the Watchdog threshold is 95% of capacity. To prevent the purging of needed data, you can use storage groups to set retention policies for [deleting](#) specific data.

When setting the policies for storage group retention and disk space utilization, do not allow your storage group utilization to increase above 90%. As storage groups near 99% utilization, they start running out of disk space, which reduces the performance of searches due to increasing fragmentation.

- ♦ [“Delete Old Data” on page 114](#)

For more information about Watchdog, see the [Administrator’s Guide to ArcSight Platform](#) on the ArcSight documentation site.

Delete Old Data

Events are stored in their assigned storage groups either in the ArcSight database. Over time, the storage system can retain unneeded or outdated data. To preserve space in the database and improve data retrieval from storage groups, you can configure the database to remove events older than a certain number of months. For example, your data retention policy might expect data older than 24 months to be purged. This process **deletes data from the database**.

Search automatically applies all deletion settings on the first day of the month at 2:10 a.m.

- 1 [Create](#) or [modify](#) a storage group.
- 2 For **Delete Data Older than**, enter the age of data, in months, that you want to be deleted.
Ensure that your retention policy takes into consideration the maximum size of your storage groups and database. If a storage group fills up, the oldest events could be purged automatically to make room for incoming events, even if the older events are within the retention period.
- 3 Select **SAVE**.
- 4 [Apply your changes](#).

Use Storage Group Queries in a Search

Search allows you to include a storage group in a query. Rather than entering the query filter of a storage group again in Search, [specify](#) the following for your Search query: `Storage Group = Firewall Events`. By specifying the storage group, you limit the search to that storage group’s partitions only, thus improving search performance.

VII Managing User Access and Preferences

The Fusion capability in the ArcSight Platform supports user management, where you can add users, create roles, and assign roles. Recon adds a [role](#) and several [permissions](#) to the common set of roles and permissions available with Fusion. As a user, you can specify the settings that you [prefer to use](#) for all searches.

- ♦ [Chapter 19, “Assigning Permissions for Recon,” on page 117](#)
- ♦ [Chapter 20, “Default Roles for Recon,” on page 119](#)
- ♦ [Chapter 21, “Configuring User Preferences,” on page 121](#)

19 Assigning Permissions for Recon

To view your permissions, select **your_ID** > **My Profile** > **Permissions**.

- ◆ “Default Permissions for Searches” on page 117
- ◆ “Default Permissions for Reports” on page 117
- ◆ “Additional Permissions for Administrators” on page 118

Default Permissions for Searches

The [Search](#) feature provides the following default permissions:

Permission	Allows users to...
Execute Search	Execute searches using fieldsets, custom ranges dates, and search operators
Export Search Results	Export the search results in csv format
Manage Outlier Models and Scoring	Create and delete Outliers models Build and pause the scoring processes
Manage Lookup Lists	Add, configure, view, and delete lookup lists

Default Permissions for Reports

The [Reports](#) feature provides the following permissions:

Permission	Allows users to...
Report Admin	<ul style="list-style-type: none">◆ View dashboards and reports◆ Create subfolders◆ Account logout◆ Schedule reports◆ Create data worksheets, dashboards, and reports◆ View Admin reports◆ Manage the data source
Design Reports	<ul style="list-style-type: none">◆ View dashboards and reports◆ Create subfolders◆ Account logout◆ Schedule reports◆ Create data worksheets, dashboards, and reports

Permission	Allows users to...
Schedule Reports	<ul style="list-style-type: none"> ◆ View dashboards and reports ◆ Create subfolders ◆ Account logout ◆ Schedule reports
View Reports	<ul style="list-style-type: none"> ◆ View dashboards and reports ◆ Create subfolders ◆ Account logout

Additional Permissions for Administrators

In addition to the administrative permissions available with the Fusion capability, an administrator can have the following permissions:

Permission	Allows users to...
Access Database Monitoring	Access to the database monitoring APIs
Manage Storage Groups	Create and manage storage groups

20 Default Roles for Recon

Select **ADMIN**> **Roles**.

When you deploy Recon, the default roles provided for the common services in Fusion adapt to include appropriate Recon [permissions](#). The common services include the Dashboard.

Default Role	Permissions
System Admin	<ul style="list-style-type: none">◆ All Admin and both Dashboard permissions◆ All Recon permissions
Admin	<ul style="list-style-type: none">◆ All Admin and both Dashboard permissions◆ All Recon permissions
Analyst L1	<ul style="list-style-type: none">◆ Both Dashboard permissions◆ Execute Search permission
Guest	<ul style="list-style-type: none">◆ Both Dashboard permissions◆ Execute Search permission
Report User	Report Admin permission
User	<ul style="list-style-type: none">◆ Both Dashboard permissions◆ Execute Search permission

You can create new roles that reflect your organization's needs. You cannot change the permissions of the System Admin role.

21 Configuring User Preferences

Select [\[your_ID\]> My Profile > Preferences](#).

Some deployed capabilities enable you to configure preferences for commonly used settings. For example, in Recon, if you regularly use the same fieldset for a Search, you can specify that set as your preferred default.

- ◆ [“Configure Search Preferences” on page 121](#)

Configure Search Preferences

Available only when ArcSight Recon is deployed in your environment

To reduce the time required to create and manage searches, configure Search to use your preferred settings. You can always override your preferences as needed when you create a search. When you modify your Search preferences, the changes apply to new searches. Existing searches are not affected unless you re-run the search.

Default Fieldset

Specifies the [fieldset](#) that you regularly use for a search. The default value is *Base Event Fields*.

Default View

Specifies whether you want the [Events Table](#) to display results in the [Grid View](#) or [Raw View](#). The default value is *Grid View*.

Time Zone

Instructs Search to adjust the timestamp for events to the chosen [time zone](#).

- ◆ Browser
- ◆ Database
- ◆ Custom

To specify the [type of timestamp](#) that you want to use, modify the preference for [Base Searches On](#).

Date / Time Format

Specifies the format of dates and times that you want Search to use. The default is `YYYY/MM/DD`.

For example, you might want to use the same format that you have already configured for your browser. Alternatively, you might prefer a format like `MM/DD/YYYY HH:MM:SS`.

Default Time Setting

Specifies the **time range** within which you want Search to find events. The default is *Last 30 minutes*.

- ◆ **Dynamic**

If you prefer to use a **dynamic** time range, you must also specify the **Start** and **End** times. For example, specify *\$Now - 30m* and *\$Now* respectively.

- ◆ **Static**

If you use different time settings for each search that you create, you might want to select this option for your preference. The default is the preset value of *Last 30 minutes*.

- ◆ **Preset**

If you prefer to use a preset time range, you must also specify a preset value. For example, *Last 24 hours*.

Base Searches On

Specifies the **timestamp** associated with the events that you want to find:

- ◆ Normalized Event Time
- ◆ Device Receipt Time
- ◆ Database Receipt Time

Search Expires In

Specifies how often you want searches to expire, and thus be removed from the system. This option enables you to reduce the amount of search results held in the database, and thus enabling Search performance. The database purges expired searches at midnight. The default is 30 days, with a maximum of 365 days.

Alternatively, you can choose to never remove a search. Also, the expiration date resets whenever you access the search. Resetting the date includes resuming or re-runing the search, as well as saving the search.

Maximum Search Results

Specifies the maximum number of events that the Search will return. You can specify a value between 1 and 10 million. The default is *3,000,000*, unless otherwise specified in the CDF Management Portal. This option cannot override the limit specified in the Management Portal.

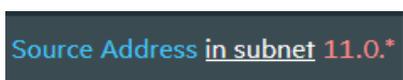
Search considers a search complete when the results reach the maximum limit.

Highlight Query Syntax

Specifies whether you want Search to use color to differentiate the syntax terms from the operators and functions within the query.

For example, in the figure below, Search displays the variable *Source Address* in blue, the value *11.0.** in red, and the operator *in subnet* in white.

Figure 21-1 Example of Highlighted Query Syntax



```
Source Address in subnet 11.0.*
```