

Getting Started with ArcSight Express[™]

The ArcSight Express solution can be comprised of two appliances, the ArcSight Express Appliance and the ArcSight Storage Appliance, depending on the model purchased.

In addition to this document, you will need the following documents to install both appliances and connect to it for the first time:

- The documentation containing rack installation instructions that is included in the appliance package
- *ArcSight Express Configuration Guide*
- *Getting Started with ArcSight Logger* (if and when applicable)

Documents not included with the appliance are available as downloads from ArcSight Customer Support:

<http://www.arcsight.com/supportportal>

Installation Instructions

- 1 Set up ArcSight Storage Appliance. See the *Getting Started with ArcSight Logger* document, available as a download from the ArcSight Customer Support download site for details.
- 2 Follow the instructions in the documentation included in the package for unpacking ArcSight Express Appliance and its accompanying accessories.



Read through the instructions, cautions, and warnings in the documentation carefully. Failing to do so can result in bodily injury or system malfunction.

- 3 Securely mount the appliance in a rack, and make the rear panel connections.
- 4 Attach a monitor, keyboard, and mouse to the system.
- 5 Power on the appliance and wait for the system to boot.

Where to Go From Here

ArcSight Express has the Red Hat Enterprise Linux (RHEL) 5.5 operating system installed. When you boot the system for the very first time, you are required to set up the preferences for RHEL 5.5. When setting preferences in the First Boot Wizard for the RHEL 5.5, note that the License agreement you accept is for RHEL 5.5 only.

Refer to the *ArcSight Express Configuration Guide* which you can download from the ArcSight Customer Support download site.

Customer Support

As an option, you can configure the appliance for out-of-band remote access so that ArcSight Customer Support can access and troubleshoot the appliance if it becomes unresponsive. All appliance models are equipped with HP Integrated Lights-Out (iLO) Advanced. Visit <http://www.hp.com/go/iLO> for detailed information and documentation.

To answer any questions, contact ArcSight Customer Support:

Phone: 1-866-535-3285 (North America)
+44 (0)870 141 7487 (EMEA)

Email: support@arcsight.com

Web: <https://support.arcsight.com/supportportal/>

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