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# Micro Focus Security ArcSight Intelligence SaaS

Software Version: 6.4.5

## Release Notes

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# Introduction

The release notes document for ArcSight Intelligence SaaS includes the following:

- [System Requirements](#)
- [Resolved Issues](#)
- [Known Issues](#)
- [Known Limitations](#)

# System Requirements

ArcSight Intelligence SaaS supports the following web browsers:

- Google Chrome
- Microsoft Edge
- Mozilla Firefox

## Resolved Issues

The following issues have been resolved in this release:

- [Unable to filter column using special characters](#)
- [Single sensor event slips through filter](#)
- [Event search doesn't maintain horizontal scroll position when filtering](#)
- [Events page loses horizontal scrollbar in Chrome](#)
- [PDF Report formatting issues](#)
- [Cannot view events or explore raw events for anomalies related to UNKNOWN\\_USERNAME](#)
- [Repository data type anomalies produce irrelevant events](#)

### Unable to filter column using special characters

**Issue:** On the Events page, column filters are unable to utilize special characters.

**Fix:** The issue has been fixed now.

[366021]

### Single sensor event slips through filter

**Issue:** On the Events Page, if a user filters for violations utilizing the "interset\_data\_source[0]" field, a single instance of a sensor event may be included in the search.

**Fix:** The issue has been fixed now.

[344190]

### Event search doesn't maintain horizontal scroll position when filtering

**Issue:** When applying a filter to a column on the Events page, the horizontal scroll position is sometimes reset.

**Fix:** The issue has been fixed now.

[344073]

## Events page loses horizontal scrollbar in Chrome

**Issue:** When navigating to the Events page from the Overall Risk page, if the user applies a "Zoom to" filter, the horizontal scrollbar may disappear.

**Fix:** The issue has been fixed now.

[345046]

## PDF Report formatting issues

**Issue:** Generated PDF reports may contain incorrectly rendered graphics and/or not match what is seen in the UI.

**Fix:** The issue has been fixed now.

[331209]

## Cannot view events or explore raw events for anomalies related to UNKNOWN\_USERNAME

**Issue:** In the Intelligence UI > **Explore** page > **Anomalies & Violation** panel, when you click an anomaly related to UNKNOWN\_USERNAME and view the events that triggered it by using any of the following methods, you might not see any events:

- Click **View Events** to view the events that triggered the anomaly.
- Click **View Events**, then click **Explore Raw Events** to explore raw events in the Event Viewer.

**Fix:** The issue has been fixed now.

[375039]

## Repository data type anomalies produce irrelevant events

**Issue:** In the Intelligence UI > **Explore** page > **Anomalies & Violation** panel, when you click an anomaly related to the Repository data type and view the events that triggered it by using any of the following methods, you might see events that are not relevant to the Repository data type, for example, events of the Active Directory data type:

- Click **View Events** to view the events that triggered the anomaly.
- Click **View Events**, then click **Explore Raw Events** to explore raw events in the Event Viewer.

**Fix:** The issue has been fixed now.

[377148]

## Known Issues

Micro Focus strives to ensure that our products provide quality solutions for your enterprise software needs. The following issues are currently being researched. If you need further assistance with any issue, contact [Micro Focus Customer Support](#).

- [Delay in the display of the crowdstrike\\_LogDomain field values in the Query Editor](#)
- [Sum total of count of each value of column does not equal event count](#)
- [Tag Management displaying wrong entity count](#)
- [Events column filter limits at 100 values](#)

### Delay in the display of the crowdstrike\_LogDomain field values in the Query Editor

**Issue:** For a list of events in the Events page, when you click **Type to filter raw events** to create queries through the **Query Editor** and type or select the **crowdstrike\_LogDomain** field, it takes more than 30 seconds to display the values corresponding to the field instead of a much lesser time. While the delay occurs regularly for the **crowdstrike\_LogDomain** field, the issue is sporadic for other fields.

**Workaround:** There is no workaround at this time.

[613004]

### Sum total of count of each value of column does not equal event count

**Issue:** For a list of events in the Events page, when you click the filter symbol of any column and add the count of each of its values, the sum total does not equal the number of events displayed.

**Workaround:** There is no workaround at this time.

[413014]

### Tag Management displaying wrong entity count

**Issue:** When a tag is selected in the Tag Management modal, the wrong number of "Total entities tagged" is displayed.

**Workaround:** There is no workaround at this time.

[399302]

## Events column filter limits at 100 values

**Issue:** When utilizing a column filter on the Events page, only 100 values are displayed.

**Workaround:** There is no workaround at this time.

[401587]

## Known Limitations

The following items provide a summary of any known limitations with this release of Intelligence:

### Search

A Search limitation requires that at least 2 characters be entered after a hyphen split to be able to successfully search events. For example, a search for a workstation named "mac-5" may not produce any results, but a search for a workstation named "mac-45" will produce search results as intended.

### Comment and Tag Mapping

This release contains changes and improvements that affect the normalization, ingest, and analytics processes. Due to the nature of these changes and the current upgrade process, any previously applied anomaly tags or comments will not be present after the post-upgrade analytics run is complete.

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